

Dear Valued Customers,

ANA Cargo Inc.

Expansion of Prohibited Goods Description Terms for Cargo to/via the EU (ICS2)

The list of prohibited expressions ("Stop Words") in the Goods Description for cargo transport to/via the EU(eligible for ICS2) will be expanded. These terms are automatically identified by the system; any cargo description containing them will be subject to rejection. We kindly ask for your cooperation in providing accurate cargo information after reviewing the details below.

1. Effective Date

May 4, 2026

2. Scope

Cargo transport to/via the EU (eligible for ICS2)

3. Information

- Expansion of Prohibited Terms (Stop Words)
 - ✓ Starting **May 2026**, the prohibited terms list (Stop Words) will be updated with new expressions.
 - ✓ Declarations containing these terms may be rejected.
 - ✓ For specific details, please refer to Section 5: Attachment ②, "**List of stop words_04.05.2026.**"
- Request for Accurate Documentation
 - ✓ When booking transport to/via the EU (eligible for ICS2), please ensure that all goods descriptions provided in the MAWB, House Manifest, FWB, and FHL are accurate.

Note:

If the cargo is transported without the required information being submitted or if the information submitted is incomplete, the customs authorities may act by suspending the cargo's transport or imposing a fine. In such cases, please note that we may pass on the fine or any fee including storage charge to you in accordance with the Convention and the Conditions of Carriage.

4. Reason for Change

- To comply with additional instructions issued by EU customs authorities.

5. Attachments

① guidance_acceptable_goods_description_en

② List of stop words_04.05.2026

Should you have any inquiries, please contact the salesperson in charge.

END