

## Change in PRIO Product Lineup due to Product Unification with NCA

Dear Customers,

Thank you for always choosing the ANA Group. Regarding the subject above, we would like to inform you of the changes to the PRIO product lineup (introduction/discontinuation of PRIO products and changes to requirements) due to the product unification with NCA.

### NOTE

#### 1. Background

Following the group integration with Nippon Cargo Airlines (NCA), we have decided to roll out the same "PRIO products" across both companies. We will strive to further improve our services by restructuring the lineup from the perspective of "clarity" and "ease of selection" to meet customers' diverse needs more flexibly and accurately.

- Please refer to "[Appendix. Changes to Each PRIO](#)" for the detailed changes to each PRIO product.
- Please note that the Product Code entered at the time of booking will change for PRIO SENSITIVE, Perishables originating from Japan (formerly PRIO FRESH), and Pharmaceuticals (formerly PRIO MEDICAL). Please refer to "[5. Notes on Booking](#)" for details

#### 2. Effective Date for Transportation

From June 1, 2026

#### 3. Start Date for Booking

From May 7, 2026

Category	Added value	NCA	ANA	Unified Products	
Transporting Special Cargo	①"High" Sensitive cargo handling	NCA Super Sensitive	-	PRIO SUPER SENSITIVE ※Applicable only NCA for the time being	
	Sensitive cargo handling	NCA Sensitive	PRIO SENSITIVE	PRIO SENSITIVE	
	②Vehicle handling	NCA Vehicle	PRIO VEHICLE	PRIO VEHICLE	
	③Art Handling	NCA Art	PRIO ART	PRIO ART	
Transporting at Specific Temperatures	④AVI Handling	-	PRIO LIVE ANIMALS	PRIO LIVE ANIMALS	
	⑤Temp-controlled Container Handling (Except Pharma)	NCA Thermo+	PRIO TEMP	PRIO TEMP	
	⑥Temp-controlled Container Handling (For Pharma)		PRIO PHARMA – TCC	PRIO PHARMA-TCC	
	⑦Temp-controlled Loose handling. (Pharmaceuticals requiring specific temp-control)	-	PRIO PHARMA-TempoAssist	PRIO PHARMA-TempoAssist ※Applicable only ANA for the time being	
	(Fast and reliable transportation for such as Cell & Gene Therapy products)	-	PRIO PHARMA-QuickCare	PRIO PHARMA-QuickCare ※Applicable only ANA for the time being	
	(General Pharmaceuticals)	NCA Cool	PRIO MEDICAL	Discontinued	
	(Perishables)		PRIO FRESH (only from Japan)		
(Other)	-				
Transporting including quick and priority delivery	⑧Quick handling for urgent cargo (Only for small cargo)	NCA Express	PRIO EXPRESS	PRIO EXPRESS	
	⑨Priority delivery handling (Other than small cargo)	NCA Freight	PRIO FREIGHT ※Guaranteed for specified date and flight	PRIO SPACE ※Applicable only NCA	PRIO FREIGHT ※Applicable only ANA
Space guaranteed Transporting	⑩Guarantee Loading	NCA Space ※Guaranteed for specified period			

#### 4. AWB Entry for Customers

Please refer to the ANA Cargo Website.

## 5. Notes on Booking

### (1) PRIO SENSITIVE

- The Product Code will be changed from "PSV" to "SEN" for flights departing in June.
- From May 7th until May 31st, please enter the Product Code based on the date of transport.

<Example of Booking>

Transport in May ※No changes

Product: "PSV"

Transport in June or later ※Please note that both "PSV" and "SEN" will be displayed until mid-June. Please take care to avoid input errors.

Product: "SEN"



### (2) Perishables (formerly PRIO FRESH) ※Discontinued

- Due to the product discontinuation, the Product Code will be changed from "PFR" to "PER" for flights departing in June.

- From May 7th until May 31st, please enter the Product Code based on the date of transport.

<Example of Booking>

Transport in May ※No changes

Product: PFR

Transport in June or later ※Please note that both "PFR" and "PER" will be displayed until mid-June. Please take care to avoid input errors.

Product: PER



Commodity: Applicable Item (Fish, Food, etc.)

### (3) General Pharmaceuticals (formerly PRIO MEDICAL)

- Due to the product discontinuation, the Product Code "PMD" will be also discontinued.

<Example of Booking>

Transport in May ※No changes

Product: PMD

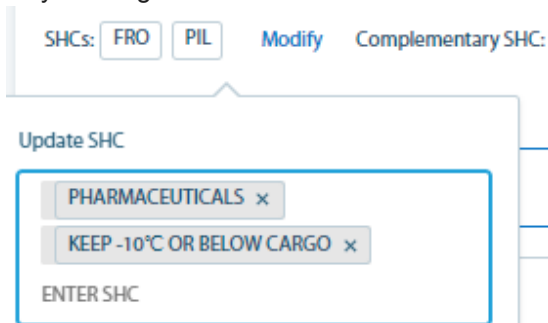
Transport in June or later

Product: GEN



Commodity: Item (Pharmaceuticals, etc.)

SCC: PIL and Temperature Code (FRO/COL/CRT/ERT) ※Please select the temperature code appropriate for your cargo.



## 6. Changes to Requirements for Each PRIO Product

Please refer to "Appendix. Changes to Each PRIO" for details.