

December 15, 2025

A N A W 2 5 - 0 1 4

Dear Valued Customers,

Notice: Revision of Conditions of Carriage by Charter Flight

- International Passengers, Baggage and Cargo -

We sincerely appreciate your continued patronage of the ANA Group.

Please be informed that we have revised the Conditions of Carriage by Charter Flight, following a review of the structure and have established “Conditions of Carriage by Charter Flight for International Cargo”.

*New Chartered Passenger and Baggage Transportation Terms and Conditions have been established separately as “Conditions of Carriage by Charter Flight for Passengers and Baggage”.

We would like to inform you of the following details.

1. Effective Date :

Applicable from Air Waybill issued after May 19, 2026 and onward

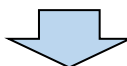
*Government approval obtained

*Conditions of Carriage by Charter Flight

- International Passengers, Baggage and Cargo - will remain applicable until May 18, 2026.

2. Structure of Conditions of Carriage by Charter Flight:

Current		Domestic		International (including international-domestic and domestic-international itineraries) ANA
		ANA	AKX	
Charter flight	Passenger			CONDITIONS OF CARRIAGE BY CHARTER FLIGHT -INTERNATIONAL PASSENGERS, BAGGAGE AND CARGO-



May 19, 2026 onward		Domestic		International (including international-domestic and domestic-international itineraries) ANA
		ANA	AKX	
Charter flight	Passenger	//New// Conditions of Carriage by Charter Flight for Passengers and Baggage		//New// Conditions of Carriage by Charter Flight for International Cargo
	Baggage			
	Cargo			

3. Formulation of new Conditions of Carriage by Charter Flight.

- The new Conditions of Carriage are formulated based on the current Conditions of Carriage by Charter Flight - International Passengers, Baggage and Cargo -.
- The English text will be the official text.
- The same wording is used for sections that are common with Conditions of Carriage by Charter Flight.

4. Structure of new Conditions of Carriage :

Remove references to passengers and baggage, and restructure into 31 articles covering international cargo.

Article	Title	Article	Title
1	DEFINITIONS	17	EXECUTION OF AIR WAYBILL.
2	APPLICATION OF CONDITIONS	18	PAYMENT OF CARGO CHARGES
3	CHARTER AGREEMENT	19	ACCEPTABILITY OF CARGO FOR CARRIAGE
4	FLIGHT ROUTE AND SUBSTITUTION OF AIRCRAFT	20	SHIPMENTS IN TRANSIT
5	SCHEDULES, DELAYS AND CANCELLATIONS OF FLIGHT AND LIABILITY	21	SHIPPER'S RIGHT OF DISPOSITION OF SHIPMENT
6	SPACE AND WEIGHT LIMITATIONS	22	DELIVERY
7	CHARACTERISTICS OF AIRCRAFT	23	CARGO ATTENDANTS
8	CREW IN CHARGE	24	FORWARDING AND REFORWARDING
9	FALSE REPRESENTATIONS AND OTHER VIOLATIONS BY CHARTERER	25	TERMINAL SERVICE CHARGES
10	NECESSARY ARRANGEMENT BY CHARTERER	26	APPLICABLE LAWS
11	LIST OF ITEMS OF CARGO	27	LIMITATION OF LIABILITY ON CARGO
12	CHARTER PRICE	28	APPLICATION TO AGENT
13	ACCESSORIAL SERVICES AND CHARGES	29	TIME LIMITATIONS ON CLAIMS AND ACTIONS
14	APPLICABLE CHARTER PRICE AND OTHER CHARGES	30	OVERRIDING LAW
15	CHARGES AND INDEMNITY	31	MODIFICATION AND WAIVER
16	CHARTER PRICE AND OTHER CHARGES IN CASE OF CANCELLATION AND TERMINATION	Supplementary Provisions Article 1 (DATE OF EFFECTIVENESS)	

5. Other Remarks :

The full text of "Conditions of Carriage by Charter Flight for International Cargo" is available for reference on the ANA Cargo website.

【JP】 <https://www.anacargo.jp/ja/conditions/document2.html>

【EN】 <https://www.anacargo.jp/en/conditions/document2.html>

【CH】 <https://www.anacargo.jp/ch/conditions/document2.html>

If you have any questions, please contact our sales representative or reservation staff.

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