

Dear Valued Customers

Cargo Space Sales Commencement of Narita=Singapore Flights on "AirJapan"

Thank you for your usual support to the ANA Group.

AirJapan, a new brand of ANA Group, will begin service on the Narita-Singapore route on Friday, April 26. In conjunction with this, sales and reservations for cargo space will begin from Wednesday, March 27, 2024.

ANA Group shall continuously make every effort to enhance the valued customers' convenience by utilizing its extensive network to the maximum extent.
Your continuous cooperation is highly appreciated.

< NOTE >

1. Commencement Date of Sales/Reservations:

- NRT - SIN; March 27 (Wed), 2024 ~
- SIN - NRT; March 28 (Thu), 2024 ~

2. Flight Operation Schedule (2023 Winter):

Route	Operation Flight No.	Codeshare Flight No.	Aircraft Type	Frequency / Week (Day of the Week)	Flight Schedule	Commencement Date of Operation
NRT-SIN	NQ 3	NH 3605	Boeing 787-8	5 flights (D1..4567)	DEP; 17:35 ARR; 23:55	April 26, 2024
SIN-NRT	NQ 4	NH 3606		5 flights (D12..567)	DEP; 00:55 ARR; 09:10	April 27, 2024

3. Applicable / Loadable Cargo:

- Special cargo such as Dangerous Goods, Live Animals, and all ANA's PRIO service products are available.

4. Cargo Acceptance & Delivery:

- 1) Location of Cargo Acceptance & Delivery;

Airport	Acceptance	Delivery
NRT	(All Cargo, AWB and LDR) No. 7 Cargo Bldg.	- No. 4 Cargo Bldg. / Import C305/306
SIN	Same as ANA flights	Same as ANA flights

2) Acceptance Cut-Off & Delivery Time;

Airport	Cargo Type	Acceptance	Delivery
NRT	General Cargo	180 min prior to STD	Within 180 min after arrival
	Dangerous Goods	[Departure in AM] by 11:00pm on previous day [Departure between 12:00pm and 08:00pm] 240 min prior to STD [Departure after 08:00pm] by 04:00pm	Within 180 min after arrival
	PRIO EXPRESS	90 min prior to STD	Within 90 min after arrival
	PRIO FREIGHT	150 min prior to STD	Within 120-180 min after arrival
	Other PRIO Products	Please refer to ANA Cargo website (https://www.anacargo.jp/en/int/service/) or contact the sales staff	
SIN	General Cargo	150 min prior to STD	Within 210 min after arrival
	Dangerous Goods	180 min prior to STD	Within 210 min after arrival
	PRIO EXPRESS	60 min prior to STD	Within 90 min after arrival
	PRIO FREIGHT	150 min prior to STD	Within 180 min after arrival
	Other PRIO Products	Please refer to ANA Cargo website (https://www.anacargo.jp/en/int/service/) or contact the sales staff	

5. Reservations Method:

- The reservations shall be made via ANA Cargo Web reservations portal site = “eSPICA”, or contact the ANA Cargo’s reservations desk.
- When making reservations, please book under the NH codeshare flight No.

6. Others:

- Above operation plan/schedule, etc. is subject to the relevant government authorities’ approval.

Should you have any inquiries, please kindly contact the sales or reservations staff in charge.

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