

Dear Valued Customers

Cargo Space Sales Commencement of ANA Group's New Brand "AirJapan"

(As of 29FEB24)

Thank you for your usual support to the ANA Group.

The cargo space sales/reservations of the ANA Group's new brand, AirJapan's flights, will sequentially commence from January 10 (Wed), 2024.

For further details, please kindly refer to the following.

ANA Group shall continuously make every effort to enhance the valued customers' convenience by utilizing its extensive network to the maximum extent.

Your continuous cooperation is highly appreciated.

AirJapan will begin service on the Narita (NRT) –Singapore (SIN) route from Friday, April 26, 2024. Same as the Bangkok (BKK) /Seoul (ICN) routes, cargo space will be sold by ANA and ANA Cargo.

< NOTE >

1. Commencement Date of Sales/Reservations:

- NRT - BKK; January 10 (Wed), 2024
- BKK - NRT; January 11 (Thu), 2024
- NRT = ICN; January 23 (Tue), 2024
- NRT – SIN; March 27 (Wed), 2024
- SIN – NRT; March 28 (Thu), 2024

2. Flight Operation Schedule:

2023 Winter (Until March 30, 2024. Japan Departure Base)

Route	Operation Flight No.	Codeshare Flight No.	Aircraft Type	Frequency / Week (Day of the Week)	Flight Schedule	Commencement Date of Operation
NRT-BKK	NQ 1	N/A	Boeing 787-8	6 flights (D1·34567)	DEP; 17:55 ARR; 23:15	Feb. 9 (Fri), 2024
BKK-NRT	NQ 2	N/A		6 flights (D12·4567)	DEP; 00:15 ARR; 08:10	Feb. 10 (Sat), 2024
NRT-ICN	NQ 21	NH 3603		5 flights (D·234·67)	DEP; 10:55 ARR; 13:30	Feb. 22 (Thu), 2024
ICN-NRT	NQ 22	NH 3604		5 flights (D·234·67)	DEP; 14:40 ARR; 16:45	Feb. 22 (Thu), 2024

For the NRT=BKK flights, Thai Customs requires customs declaration under the operating flight number (NQ flight number) instead of the code-share flight number (NH flight number). Therefore, cargo sales will be performed under the NQ flight number. We will change the flight number of the already booked shipments. SPLIT transportation between NH and NQ flights will be available on departure flights from NRT but not available on departure flights from BKK.

2024 Summer (From March 31 to October 26, 2024)

Route	Operation Flight No.	Codeshare Flight No.	Aircraft Type	Frequency / Week (Day of the Week)	Flight Schedule	Remarks
NRT-BKK	NQ 1	N/A	Boeing 787-8	6 flights (D1·34567)	DEP; 18:00 ARR; 22:45	Daily operation from Apr. 30
BKK-NRT	NQ 2	N/A			DEP; 23:45 ARR; 08:05+1	
NRT-ICN	NQ 21	NH 3603		5 flights (D·234·67)	DEP; 09:55 ARR; 12:25	Daily operation from Apr. 29
ICN-NRT	NQ 22	NH 3604			DEP; 13:35 ARR; 16:10	
NRT-SIN	NQ 3	NH 3605		5 flights (D1··4567)	DEP; 17:35 ARR; 23:55	Operation starts from Apr,26
SIN-NRT	NQ 4	NH 3606		5 flights (D12··567)	DEP; 00:55 ARR; 09:10	Operation starts from Apr,27

※Flight No. will be changed from NQ2 to NQ102 on March 31.

3. Applicable / Loadable Cargo:

1) Special Cargo

- Flights from/to BKK: For the time being, handling of animals/valuable cargo/diplomatic cargo are not acceptable. Other special cargo such as Dangerous Goods are available.
- Flights from/to ICN: Special cargo such as Dangerous Goods, Live Animals, etc. are available. (Same as ANA flights)

2) PRIO Products

- Flights from/to BKK: Only PRIO EXPRESS and PRIO FREIGHT are bookable
- Flights from/to ICN: **All PRIO products are bookable**

Handling of other PRIO products is to be adjusted. Will be separately informed when fixed.

4. Cargo Acceptance & Delivery:

1) Location of Cargo Acceptance & Delivery;

Airport	Acceptance	Delivery
NRT	- LOOSE Cargo & LDR; No. 4 Cargo Bldg. C302 - INTACT Cargo & LDR; No. 7 Cargo Bldg. - AWB; No. 7 Cargo Bldg.	- No. 4 Cargo Bldg. / Import C305/306
BKK	Same as ANA flights	Same as ANA flights
ICN	Same as ANA flights	Same as ANA flights

2) Acceptance Cut-Off & Delivery Time;

Airport	Cargo Type	Acceptance	Delivery
NRT	General Cargo	180 min prior to STD	Within 180 min after arrival
	Dangerous Goods	[Departure in AM] by 11:00pm on previous day [Departure between 12:00pm and 08:00pm] 240 min prior to STD [Departure after 08:00pm] by 04:00pm	Within 180 min after arrival
	PRIO EXPRESS	90 min prior to STD	Within 90 min after arrival
	PRIO FREIGHT	150 min prior to STD	Within 120-180 min after arrival
	Other PRIO Products	Please refer to ANA Cargo website (https://www.anacargo.jp/en/int/service/) or contact the sales staff	
BKK	General Cargo	180 min prior to STD	Within 180 min after arrival
	Dangerous Goods	360 min prior to STD	Within 180 min after arrival
	PRIO EXPRESS	120 min prior to STD	Within 90 min after arrival
	PRIO FREIGHT	150 min prior to STD	Within 180 min after arrival
ICN	General Cargo	210 min prior to STD	Within 240 min after arrival
	Dangerous Goods	360 min prior to STD	Within 240 min after arrival
	PRIO EXPRESS	180 min prior to STD	Within 120 min after arrival
	PRIO FREIGHT	180 min prior to STD	Within 240 min after arrival
	Other PRIO Products	Please refer to ANA Cargo website (https://www.anacargo.jp/en/int/service/) or contact the sales staff	

5. Reservations Method:

- The reservations shall be made via ANA Cargo Web reservations portal site = “eSPICA”, or contact the ANA Cargo’s reservations desk.
- When making reservations, please book under the NQ operational flight No. for NRT=BKK and under the NH codeshare flight No. for NRT=ICN.
Reason: The Thai Customs requires to declare with the operational flight No. (NQ flight No.).

6. Others:

- Above operation plan/schedule, etc. is subject to the relevant government authorities’ approval.

Should you have any inquiries, please kindly contact the sales or reservations staff in charge.

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