

ANA Becomes First Japanese Airline to Receive IATA CEIV Fresh Certification

- ANA has received IATA's Center of Excellence for Independent Validators (CEIV) Fresh certification, a global standard for perishable product transportation.
- ANA's quality management system, including personnel, training, quality control and handling manuals was approved by IATA to receive the certification.



TOKYO, Jul. 5, 2023 – All Nippon Airways (ANA), Japan's largest and 5-Star airline for ten consecutive years, became the first Japanese airline to receive the CEIV Fresh certification*. The international quality certification, established by the International Air Transportation Association (IATA), recognized ANA on July 3, 2023 for its excellence in the transportation of perishable products.

*The Center of Excellence for Independent Validators in Perishable Logistics (CEIV Fresh): Quality certification program for air transport of perishable food products developed by IATA

IATA developed the CEIV Fresh Certification to recognize companies and organizations involved in air transportation for the proper handling of perishable food products. It aims to minimize product damage and waste caused by environmental factors, such as temperature changes during handling and transportation.

"Deliver consistent and high quality to our customers across our operations is crucial to ANA's core business values," said Kenichi Wakiya, Executive Vice President of ANA and President of ANA Cargo. "This recognition from IATA reaffirms ANA's commitment to upholding high standards in handling, training and quality control of goods transportation. We remain committed to surpassing quality expectations and continuously improving our transportation processes."

"Congratulations to ANA for achieving CEIV Fresh certification," said Nick Careen, IATA's Senior Vice President for Operations, Safety and Security. "Given the sensitive nature of perishables, maintaining product integrity requires exceptional standards. With ANA's certification, shippers can rest assured that their cold-chain logistics needs are handled with the utmost care, further bolstering Japan's goals of escalating agricultural, forestry, and fishery exports."

CEIV Fresh Certification is based on the Hazard Analysis Critical Control Point (HACCP) food safety control list, the IATA Perishable Cargo Regulations (PCR), and the International Organization for Standardization (ISO) international standard for food safety management systems 22000:2018, and other standards related to fresh food.

Japan's Ministry of Agriculture, Forestry and Fisheries set a target to increase exports of agricultural, forestry and fishery products to 2 trillion yen in 2025 and 5 trillion yen in 2030. The target requires selecting transportation operators who maintain freshness through a high-quality control system.

ANA's quality control system at Tokyo Haneda Airport, encompassing personnel, training, quality control and handling manuals for transporting perishable goods, was recognized by IATA, leading to certification. By elevating the quality of food transportation within the supply chain through lead-time reduction and temperature control, it is possible to contribute to the reduction of food loss (food waste).

In 2017, ANA achieved another global certification milestone, becoming the first Japanese airline to receive CEIV Pharma certification, a quality certification for pharmaceutical transportation established by IATA. ANA remains focused on expanding its transportation services and to enhancing quality to its customers.

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About ANA HOLDINGS

Founded in 1952 with just two helicopters, All Nippon Airways (ANA) has grown to become the largest airline in Japan. ANA HOLDINGS Inc. (ANA HD) was established in 2013 as the largest airline group holding company in Japan, comprising 69 companies including ANA and Peach Aviation, the leading LCC in Japan.

ANA is a launch customer and the largest operator of the Boeing 787 Dreamliner, making ANA HD the biggest Dreamliner owner in the world. A member of Star Alliance since 1999, ANA has joint venture agreements with United Airlines, Lufthansa German Airlines, Swiss International Airlines and Austrian Airlines - giving it a truly global presence.

The airline's legacy of superior service has helped it earn SKYTRAX's respected 5-Star rating every year since 2013, with ANA being the only Japanese airline to win this prestigious designation for 10 consecutive years. ANA also has been recognized by Air Transport World as "Airline of the Year" three times (2007, 2013 and 2018); it is one of only a select few airlines to win this prominent award multiple times.

In 2021, ANA was awarded the 5-star COVID-19 safety rating by SKYTRAX, recognizing the airline's initiatives to provide a safe, clean and hygienic environment at airports and aboard aircraft, embodied in the ANA Care Promise.

ANA is the only company in the aviation industry to receive the Gold Class distinction from the 2022 S&P Global Sustainability Awards and ANA HD has been selected as a member of the Dow Jones Sustainability World Index list for the sixth consecutive year and the Dow Jones Sustainability Asia Pacific Index list for the seventh consecutive year.

For more information, please refer to the following link:

<https://www.ana.co.jp/group/en/>