

June 26th, 2020
ANAS20-053

Dear Valued Customers,

Revision of Contract Conditions :

1. Domestic Cargo Carriage 2. International Cargo Carriage 3. Charter Flight

Thank you for your continuous support to ANA.

Please kindly be informed that due to amendment of Civil law, the subject carriage conditions of 1. Domestic cargo, 2. International cargo, and 3. International charter flight (passengers, baggage & cargo) will be revised as well. For further details, please refer to the following.

< NOTE >

1. **Effective Date :** July 1st, 2020
2. **Contents of Revision :**
 <Domestic Cargo> Please see ANA CARGO NEWS in Japanese
 <International Cargo>

CURRENT	REVISED
2. APPLICATION OF CONDITIONS (E) Change without Notice Except as may be required by applicable laws, governmental regulations, orders or requirements, these Conditions of Carriage or ANA's Regulations is subject to change without notice: provided, however, that no such change shall apply to a contract of carriage after the date of issuance of the air waybill.	2. APPLICATION OF CONDITIONS (E) Change Except as may be required by applicable laws, governmental regulations, orders or requirements, <u>ANA may change, modify or amend any provision of these Conditions of Carriage or of the ANA's Regulations; provided that such change, modification or amendment shall be notified by posting on its website or in any other appropriate manner for a reasonable period of time.</u>

<International Charter Flight> ※Excerpts only related to cargo

CURRENT	REVISED
2.APPLICATION OF CONDITIONS (D) Change of Conditions of Carriage or ANA's Regulations Except as will be prohibited by Applicable Laws, ANA may change, modify or amend any provision of these Conditions of Carriage or of ANA's Regulations without prior notice; provided that no contract of Carriage shall be subject to such change, modification or amendment made after the Carriage to be performed pursuant to such contract commences.	2.APPLICATION OF CONDITIONS (D) Change of Conditions of Carriage or ANA's Regulations Except as will be prohibited by Applicable Laws, ANA may change, modify or amend any provision of these Conditions of Carriage or of ANA's Regulations; <u>provided that such change, modification or amendment shall be notified by posting on its website or in any other appropriate manner for a reasonable period of time.</u>

3. Others :

- For further details or full text of the revised conditions of Domestic Carriage (only Japanese) , International Carriage and International Charter Flight, please refer to ANA Cargo website.

Thank you for your understanding and cooperation.

Should you have any inquiries, please don't hesitate to contact our Sales or Reservations in charge.