ANAS No.20-036 May 12, 2020

Dear Valued Customers,

<u>Partial Operation Plan Change of International Passenger Routes due to Coronavirus</u> (Additional info. as of 5/12)

Thank you for your continuous support to ANA group.

Due to spread of the Novel Coronavirus pandemic, ANA will further suspend or reduce International passenger flights in June.

ANA will continuously take appropriate measures on timely manner to cope with the situation, accordingly. We sincerely apologize for any inconvenience this may cause to our customers and your kind understanding and cooperation is highly appreciated.

< NOTE >

• PASSENGER Flights

Operation List (changes) for <u>June 1 ~ 15</u>

* This time's changes are indicated with ★ mark.

For operation changes (i.e.; extension of flight decrease/suspension from May 31), ★ mark is omitted.

* Normal operated flights are also listed below.

| | | Weekly Fr | equency | |
|-------------------|----------------|--------------------------------|------------------|---------------------------------|
| | Flight No. | (Indicated in Japan Dep. Date) | | |
| ROUTEs | (Japan Dep. / | S20 Original | CHANGED to | Remarks |
| | Arrival) | Plan | (6/1 ~ 6/15) | |
| | | (6/1 ~ 6/15) | (6/1 ~ 6/13) | |
| Narita = Shenyang | NH925/926 | 7 round trip/week | - | |
| | NH955/956 | 7 round trip/week | - | |
| Norito - Politina | NH961/962 | | (To be adjusted) | → Only cores 9 mail is leadable |
| Narita = Beijing | (Haneda Flight | - | 7 round | ★ Only cargo & mail is loadable |
| | no. applied) | | trip/week | on operated days. |
| 5 | NH961/962 | 7 round trip/week | - | |
| Haneda = Beijing | NH963/964 | 7 round trip/week | - | |
| Kansai = Beijing | NH979/980 | 7 round trip/week | - | |
| Narita = Dalian | NH903/904 | NH903/904 7 round trip/week | (To be adjusted) | + Only cargo 9 mail is loadable |
| | | | 5 round | ★ Only cargo & mail is loadable |
| | | | trip/week | on operated days. |
| | | | (2-3-4-5-6) | |

| Kansai=Dalian | NH945/946 | 7 round trip/week | - | |
|-------------------------------|-----------------|--------------------|------------------------------------|----------------------------------------------------------------------------------------------------------|
| Narita=Qingdao | NH927/928 | 7 round trip/week | (To be adjusted) | |
| | | | 4 round | ★ Only cargo & mail is loadable |
| | | | trip/week | on operated days. |
| | | | (2•4•6•7) | |
| Haneda=Qingdao | NH949/950 | 7 round trip/week | - | |
| Kansai=Qingdao | NH977/978 | 7 round trip/week | - | |
| Narita=Wuhan | NH937/938 | 7 round trip/week | - | |
| Narita=Chengdu | NH947/948 | 7 round trip/week | - | |
| Narita=Shanghai | NH919/920 | 7 round trip/week | 1 round trip/week (Sun) | (Operation on other day of the week is to be adjusted) |
| (Pudong) | NH959/960 | 7 round trip/week | - | |
| | NH921/922 | 7 round trip/week | - | |
| Haneda=Shanghai (Pudong) | NH967/968 | 7 round trip/week | (To be adjusted) 7 round trip/week | *1 Only cargo & mail is loadable on operated days. |
| | NH971/972 | 7 round trip/week | - | |
| Kansai=Shanghai | NH973/974 | 7 round trip/week | - | |
| (Pudong) | NH975/976 | 7 round trip/week | - | |
| Haneda=Shanghai (Hongqiao) | NH969/970 | 7 round trip/week | - | |
| Narita=Hangzhou | NH929/930 | 7 round trip/week | - | |
| Kansai=Hangzhou | NH951/952 | 7 round trip/week | - | |
| Narita=Xiamen | NH935/936 | 7 round trip/week | - | |
| Narita=Guangzhou | NH933/934 | 7 round trip/week | - | *1 |
| Haneda=Guangzhou | NH923/924 | 7 round trip/week | - | |
| Haneda=Shenzhen | NILIOCE/OCC | 7 round trip/week | | |
| | NH965/966 | (Inaugurate; 3/29) | - | |
| Narita=Hong Kong | NH•NQ 811/812 | 7 round trip/week | - | |
| | NH1929/ 1930 | - | 1 round trip/week (Fri) | ★ To be operated as non-scheduled flight.(Refer to following flight schedule) |
| Haneda=Hong Kong | NH859/860 | 7 round trip/week | - | |

| Kansai=Hong Kong | NH873/874 | 7 round trip/week | - | |
|----------------------------|-----------|---------------------|---------------------------------|-------------------------------------------------------------------------|
| Narita=Taoyuan (TPE) | NH823/824 | 7 round trip/week | - | |
| Haneda=Songshan | NH851/852 | 7 round trip/week | - | |
| (TSA) | NH853/854 | 7 round trip/week | - | |
| | NH861/864 | 7 round trip/week | - | |
| Haneda=Gimpo (SEL) | NH865/868 | 7 round trip/week | - | |
| | NH867/862 | 7 round trip/week | - | |
| Haneda=Sydney | NH879/880 | 7 round trip/week | 3 round trip/week (3·5·7) | *1 |
| | NH889/890 | 7 round trip/week | - | |
| Narita=Perth | NH881/882 | 7 round trip/week | - | |
| Haneda=Delhi | NH837/838 | 7 round trip/week | - | |
| Narita=Mumbai | NH829/830 | 7 round trip/week | - | |
| Narita=Chennai | NH825/826 | 3 round trip/week | - | |
| Norita Panakak | NH807/808 | 7 round trip/week | - | |
| Narita=Bangkok | NH805/806 | 7 round trip/week | - | |
| | NH849/848 | 7 round trip/week | - | |
| | NH877/878 | 7 round trip/week | - | |
| Haneda=Bangkok | NH847/850 | 7 round trip/week | 7 round trip/week | ★ Til 5/31, only cargo & mail is loadable on operated days on NH847 |
| Narita=Hanoi | NH897/898 | 7 round trip/week | 2 round trip/week (3•6) | ★ Til 5/31, only cargo & mail is loadable on operated days on NH897. |
| Narita=Ho Chi Minh City | NH833/834 | 7 round trip/week | 3 round trip/week (1·3·5) | ★,*1 Til 5/31, only cargo & mail is loadable on operated days on NH833. |
| Haneda=Ho Chi Minh City | NH891/892 | 7 round trip/week | - | |
| Narita= Phnom Penh | NH817/818 | 4~7 round trip/week | - | |

| Narita=Yangon | NH813/814 | 7 round trip/week | - | |
|----------------------------|------------------|-----------------------------------------|-----------------------------------|--------------------------------------------------------------------------------------------|
| Narita = Kuala Lumpur | NH815/816 | 7 round trip/week | 3 round trip/week (2·4·6) | *1 |
| Haneda = Kuala Lumpur | NH885/886 | 7 round trip/week | - | |
| | NH803/804 | 7 round trip/week | - | |
| Narita = Singapore | NH•NQ 801/802 | 7 round trip/week | 3 round trip/week (1·3·5) | *1 |
| | NH843/842 | 7 round trip/week | - | |
| Haneda = Singapore | NH841/844 | 7 round trip/week | - | |
| Narita = Jakarta | NH835/836 | 7 round trip/week | 4 round trip/week (2·4·5·7) | *1 |
| | NH855/856 | 7 round trip/week | - | |
| Haneda = Jakarta | NH871/872 | 7 round trip/week | - | |
| Narita = Manila | NH819/820 | 7 round trip/week | - | |
| Haneda = Manila | NH869/870 | 7 round trip/week | 3 round trip/week (1·3·5) | ★ On 5/13, 18, 20, 25 and 6/1, 8 only loadable of cargo and mail on NH869. (no passengers) |
| Narita = Los Angeles | NH6/5 | 7 round trip/week | 7 round trip/week | |
| Haneda = Los | NH126/125 | 7 round trip/week (Inaugurate; 3/29) | - | |
| Angeles | NH106/105 | 7 round trip/week | - | |
| Narita = San Francisco | NH8/7 | 7 round trip/week | 3 round trip/week (1·4·6) | ★ Only 6/1 NH8 return flight (NH7) departs on 6/2 |
| Haneda = San Francisco | NH108/107 | 3 round trip/week | - | |
| Haneda = San Jose | NH120/119 | 7 round trip/week | - | |
| Haneda = Seattle | NH118/117 | 7 round trip/week | - | |
| Haneda = Washington D.C | NH102/101 | 7 round trip/week | - | |

| Narita = New York | NH10/9 | 7 round trip/week | 1 round trip/week (Wed) | *1 |
|----------------------|-----------|-------------------------------------------|-------------------------------------|------------------------------------------------------------|
| Haneda=New York | NH110/109 | 7 round trip/week | - | |
| Haneda=Houston | NH114/113 | 7 round trip/week | - | |
| Narita=Chicago | NH12/11 | 7 round trip/week | 7 round trip/week | ★ ※1 NH11 on 6/1, only loadable of cargo. (no passengers) |
| Haneda=Chicago | NH112/111 | 7 round trip/week | - | |
| Haneda=Vancouver | NH116/115 | 7 round trip/week | 3 round trip/week (1·3·5) | |
| | | | 5 round | ★ *1 |
| Narita=Mexico City | NH180/179 | 7 round trip/week | trip/week | NH179 on 6/1 suspended |
| | | | (1•3•4•5•6) | |
| Nerite Henduly | NH184/183 | 7 round trip/week | - | |
| Narita=Honolulu | NH182/181 | 7 round trip/week | - | |
| Haneda=Honolulu | H186/185 | 7 round trip/week | - | |
| Haneda=London | NH211/212 | 7 round trip/week | 2 round trip/week (4·7) | *1 |
| Haneda=Paris | NH215/216 | 7 round trip/week | - | |
| Haneda=Frankfurt | NH203/204 | 7 round trip/week | 5 round trip/week (2·4·5·6·7) | * |
| | NH223/224 | 7 round trip/week | - | |
| Haneda=Munich | NH217/218 | 7 round trip/week | - | |
| Narita=Dusseldorf | NH209/210 | 7 round trip/week | - | |
| Narita=Brussels | NH231/232 | 7 round trip/week | - | |
| Haneda=Vienna | NH205/206 | 7 round trip/week | - | |
| Haneda=Milan | NH207/208 | 3 round trip/week | - | |
| | | (Inaugurate; 4/20) | | |
| Narita = Vladivostok | NH883/884 | 3 round trip/week (Flight increase; 3/29) | - | |

*1: Departure time of Japan bound flights will be on the following day of above stated (Japan departure) dates.

■ Narita=Hong Kong (NH1929 / 1930) Flight Schedule

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|----------------------------------------------------|-----------------------------------------|---------------|-------------------------------------------------------------------------------------------------|--|
| Route | Flight No. (Japan Dep. / Arrival) | Aircraft Type | Flight Schedule | |
| Narita=Hong Kong | NH1929/1930 | B767 | Narita Dep.: 09:50 / Hong Kong Arrival.; 13:40 Hong Kong Dep.; 14:55 / Narita Arrival; 20:15 | |

< MEMO >

- * Above indicated flights are operated by aircraft and crew of ANA group (ANA / AJX).
- * The above plan / schedule is subject to relevant government authorities' approval.
- * The aircraft type may change without prior notice due to the condition of operation day.

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