

ANAS No.20-016

April 15, 2020

Dear Valued Customers,

Partial Operation Plan Change of International Passenger Routes due to Coronavirus
(As of 4/15 - additional info. Rev. 2)

Thank you for your continuous support to ANA group.

Due to spread of the Novel Coronavirus epidemic, ANA will further suspend or reduce International passenger flights in both April and May. ANA will continuously take appropriate measures on timely manner to cope with the situation, accordingly. We apologize for any inconvenience this may cause to our customers and your understanding and cooperation is highly appreciated.

< NOTE >

○ **PASSENGER Flights**

Operation List (changes) for April 13 ~ May 15

* This time's changes (Rev. 2) are indicated with ★ mark.

* Flights to be normally operated, unchanged, are also listed below.

ROUTES	Flight No. (Japan Dep. / Arrival)	Weekly Frequency (Indicated in Japan Dep. Date)		Remarks
		S20 Original Plan (4/13~5/15)	★ CHANGED to (4/13~5/15)	
Narita = Shenyang	NH925/926	7 round trip/week	-	
Narita = Beijing	NH955/956	7 round trip/week	-	During the period, only cargo & mail is loadable. (Operation of passenger flights with cargo load onward 4/25 is to be adjusted)
	NH961/962	-	7 round trip/week	
Haneda = Beijing	NH961/962	7 round trip/week	-	
	NH963/964	7 round trip/week	-	
Kansai = Beijing	NH979/980	7 round trip/week	-	
Narita = Dalian	NH903/904	7 round trip/week	5 round trip/week (2・3・4・5・6)	During the period, only cargo & mail is loadable. (Operation of passenger flights with cargo load onward 4/25 is to be adjusted)
Kansai=Dalian	NH945/946	7 round trip/week	-	

Narita=Qingdao	NH927/928	7 round trip/week	4 round trip/week (2・4・6・7)	*1 During the period, only cargo & mail is loadable on the operated days. (Operation of passenger flights with cargo load onward 4/25 is to be adjusted)
Haneda=Qingdao	NH949/950	7 round trip/week (Inaugurate; 3/29)	-	
Kansai=Qingdao	NH977/978	7 round trip/week	-	
Narita=Wuhan	NH937/938	7 round trip/week	-	
Narita=Chengdu	NH947/948	7 round trip/week	-	
Narita=Shanghai (Pudong)	NH919/920	7 round trip/week	(~4/5) 7 round trip/week (4/6~5/15) 1 round trip/week (Sun)	Passenger can board on only Sun. Cargo & Mail is loadable on Fri.
	NH959/960	7 round trip/week	-	
	NH921/922	7 round trip/week	-	
Haneda=Shanghai (Pudong)	NH967/968	7 round trip/week	(~4/5) — (4/6~4/24) 7 round trip/week	During the period, only cargo & mail is loadable on the operated days. (Operation of passenger flights with cargo load onward 4/25 is to be adjusted)
	NH971/972	7 round trip/week	-	
Kansai=Shanghai (Pudong)	NH973/974	7 round trip/week	-	
	NH975/976	7 round trip/week	-	
Haneda=Shanghai (Hongqiao)	NH969/970	7 round trip/week	-	
Narita=Hangzhou	NH929/930	7 round trip/week	-	
Kansai=Hangzhou	NH951/952	7 round trip/week	-	
Narita=Xiamen	NH935/936	7 round trip/week	-	
Narita=Guangzhou	NH933/934	7 round trip/week	-	*1
Haneda=Guangzhou	NH923/924	7 round trip/week	-	
Haneda=Shenzhen	NH965/966	7 round trip/week	-	

		(Inaugurate; 3/29)		
Narita=Hong Kong	NH•NQ 811/812	7 round trip/week	-	
	NH1929/ 1930	-	(~4/24) 4 round trip/week (1•3•5•7) (4/25~5/15) 2 round trip/week (2•5)	Days of the week indicated in the left will be operated as non-scheduled flight. (Refer to following flight schedule) 4/26 (Fri) will be operated.
Haneda=Hong Kong	NH859/860	7 round trip/week	-	
Kansai=Hong Kong	NH873/874	7 round trip/week	-	
Narita=Taoyuan (TPE)	NH823/824	7 round trip/week	-	
Haneda=Songshan (TSA)	NH851/852	7 round trip/week	(~4/19) 3 round trip/week (1•3•5) (4/20~5/15) 2 round trip/week (1•5)	
	NH853/854	7 round trip/week	-	
Haneda=Gimpo (SEL)	NH861/864	7 round trip/week	-	
	NH865/868	7 round trip/week	-	
	NH867/862	7 round trip/week	-	
Haneda=Sydney	NH879/880	7 round trip/week	3 round trip/week (3•5•7)	*1
	NH889/890	7 round trip/week (Inaugurate; 3/29)	-	Inauguration delayed
Narita=Perth	NH881/882	7 round trip/week	-	★ (Suspension continued)
Haneda=Delhi	NH837/838	7 round trip/week (Inaugurate; 3/29)	-	Suspended until 5/31
Narita=Mumbai	NH829/830	7 round trip/week	-	Passenger can board only NH830 on 4/15. Cargo is LOADABLE on both

				NH829/NH830. Onward, suspended until 5/31.
Narita=Chennai	NH825/826	3 round trip/week	-	Suspended until 5/31
Narita=Bangkok	NH807/808	7 round trip/week	-	
	NH805/806	7 round trip/week	-	
Haneda=Bangkok	NH849/848	7 round trip/week	-	
	NH877/878	7 round trip/week	-	
	NH847/850	7 round trip/week	7 round trip/week	Passenger can board only NH850 on 4/13~18 Cargo & mail is loadable on both NH847/NH850.
Narita=Hanoi	NH897/898 (Inaugurate 3/29)	7 round trip/week (Inaugurate; 3/29)	3 round trip/week (1•3•6)	Passenger can board only NH898 on 4/13,15. (Cargo & mail is loadable on both NH897/NH898 when operated)
Narita=Ho Chi Minh City	NH833/834	7 round trip/week	3 round trip/week (1•3•5)	*1 Passenger can board only NH834 on 4/13, 15. (Cargo & mail is loadable on both NH833/NH834 when operated)
Haneda=Ho Chi Minh City	NH891/892	7 round trip/week (Inaugurate; 3/29)	-	
Narita= Phnom Penh	NH817/818	4~7 round trip/week	-	Suspended until 5/31
Narita=Yangon	NH813/814	7 round trip/week	(~4/24) Partially operated (Refer to "Remarks")	Suspended on 4/15, 16, 23 Passenger can board only NH814 on 4/13, 14, 17~22.24 (Cargo & mail is loadable on both NH813/NH814)
			(4/25~5/15) 3 round trip/week (1•3•6)	Passenger can board only NH814 on 4/25, 27, 29 (Cargo & mail is loadable on both NH813/NH814)
Narita = Kuala Lumpur	NH815/816	7 round trip/week	3 round trip/week (2•4•6)	*1
Haneda = Kuala Lumpur	NH885/886	7 round trip/week	-	
Narita = Singapore	NH803/804	7 round trip/week (Inaugurate; 4/24)	-	
	NH•NQ	7 round trip/week	3 round	*1 In addition to days of week

	801/802		trip/week (1•3•5)	indicated in the left, 4/16,18,23,25 and 28 NH801/NH802 (Flight code; "NQ") will be in service with only cargo & mail loadable. (Operation of passenger flights with cargo load onward 5/1 is to be adjusted)
Haneda = Singapore	NH843/842	7 round trip/week	-	
	NH841/844	7 round trip/week	-	
Narita = Jakarta	NH835/836	7 round trip/week	(~4/19 7 round trip/week	
			(4/20~5/6) 4 round trip/week (2•4•5•7)	*1
Haneda = Jakarta	NH855/856	7 round trip/week	-	
	NH871/872	7 round trip/week	-	
Narita = Manila	NH819/820	7 round trip/week	-	
Haneda = Manila	NH869/870	7 round trip/week	7 round trip/week	During the period, both flights on 4/16, 18, 19, 21, 23, 25, 26 is only loadable of cargo. (no passengers) (Operation of passenger flights with cargo load onward 5/1 is to be adjusted)
Narita = Los Angeles	NH6/5	7 round trip/week	7 round trip/week	
Haneda = Los Angeles	NH126/125	7 round trip/week (Inaugurate; 3/29)	-	Inauguration delayed.
	NH106/105	7 round trip/week	-	*1
Narita = San Francisco	NH8/7	7 round trip/week	-	
Haneda = San Francisco	NH108/107	3 round trip/week (Inaugurate; 3/29)	-	Inauguration delayed.
Haneda = San Jose	NH120/119	7 round trip/week (Inaugurate; 3/29)	-	Inauguration delayed.
Haneda = Seattle	NH118/117	7 round trip/week (Inaugurate; 3/29)	-	
Haneda = Washington D.C	NH102/101	7 round trip/week	-	

		(Inaugurate; 3/29)		
Narita = New York	NH10/9	7 round trip/week	(~4/18) 3 round trip/week (3•5•7)	*1
			(4/19~5/15) 2 round trip/week (3•7)	*1
Haneda=New York	NH110/109	7 round trip/week	-	
Haneda=Houston	NH114/113	7 round trip/week (Inaugurate; 3/29)	-	
Narita=Chicago	NH12/11	7 round trip/week	3 round trip/week (2•4•6)	※1
Haneda=Chicago	NH112/111	7 round trip/week	-	
Haneda=Vancouver	NH116/115	7 round trip/week	3 round trip/week (1•3•5)	
Narita=Mexico City	NH180/179	7 round trip/week	3 round trip/week (1•3•5)	*1
Narita=Honolulu	NH184/183	7 round trip/week	-	
	NH182/181	7 round trip/week	-	
Haneda=Honolulu	H186/185	7 round trip/week	-	
Haneda=London	NH211/212	7 round trip/week	(~4/24) 3 round trip/week (2•4•7)	
			(4/25~5/15) 2 round trip/week (4•7)	*1
Haneda=Paris	NH215/216	7 round trip/week	-	
Haneda=Frankfurt	NH203/204	7 round trip/week	(~4/24) 3 round	

			trip/week (1・4・6)	
			(4/25~5/16) 3 round trip/week (1・4・6)	*1
	NH223/224	7 round trip/week	-	
Haneda=Munich	NH217/218	7 round trip/week	-	
Narita=Dusseldorf	NH209/210	7 round trip/week	-	
Narita=Brussels	NH231/232	7 round trip/week	-	
Haneda=Vienna	NH205/206	7 round trip/week	-	
Haneda=Milan	NH207/208	3 round trip/week (Inaugurate; 4/20)	-	Suspended until 5/16
Narita = Vladivostok	NH883/884	3 round trip/week (Flight increase; 3/29)	-	

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*1: The return date (overseas departure date) is the day after the day of departure from Japan.

■ Narita=Hong Kong (NH1929 / 1930) Flight Schedule

Route	Flight No. (Japan Dep. / Arrival)	Aircraft Type	Flight Schedule
Narita=Hong Kong	NH1929/1930	B767	Narita Dep.: 09:50 / Hong Kong Arrival.; 13:40 Hong Kong Dep.; 14:55 / Narita Arrival; 20:15

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* Flights operated by aircraft and crew of ANA group (ANA / AJX) is indicated.

* The above plan / schedule is subject to concerned government authorities' approval.

The aircraft type may change without prior notice due to the condition of operation day.

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