

Dear Valued Customers,

**Partial Operation Plan Change of International Routes due to Coronavirus**  
**(As of 4/1 – additional info.)**

Thank you for your continuous support to ANA group.

Due to spread of the Novel Coronavirus epidemic, ANA will further suspend or reduce International passenger flights in April. ANA will continuously take appropriate measures on timely manner to cope with the situation, accordingly. We apologize for any inconvenience this may cause to our customers and your understanding and cooperation is highly appreciated.

**< NOTE >**

○ **PASSENGER Flights**

**Operation List (changes) of FY2020 Summer Schedule Plan (April 1 ~ 24)**

\* This time's changes are indicated with ★ mark.

\* Flights to be normally operated, unchanged, are also listed below.

ROUTES	Flight No. (Japan Dep. / Arrival)	Weekly Frequency		Remarks
		S20 Original Plan (3/29~4/24)	CHANGED to (3/29~4/24)	
Narita = Shenyang	NH925/926	7 round trip/week	-	
Narita = Beijing	NH955/956	7 round trip/week	-	*2 During the period, only cargo & mail is loadable
	NH961/962	-	7 round trip/week	
Haneda = Beijing	NH961/962	7 round trip/week	-	
	NH963/964	7 round trip/week	-	
Kansai = Beijing	NH979/980	7 round trip/week	-	
Narita = Dalian	NH903/904	7 round trip/week	5 round trip/week (2・3・4・5・6)	During the period, only cargo & mail is loadable
Kansai=Dalian	NH945/946	7 round trip/week	-	
Narita=Qingdao	NH927/928	7 round trip/week	4 round trip/week (2・4・6・7)	*1 During the period, only cargo & mail is loadable on the operated days
Haneda=Qingdao	NH949/950	7 round trip/week	-	

		(Inaugurate; 3/29)		
Kansai=Qingdao	NH977/978	7 round trip/week	-	
Nartai=Wuhan	NH937/938	7 round trip/week	-	
Narita=Chngdu	NH947/948	7 round trip/week	-	
Narita=Shanghai (Pudong)	NH919/920	7 round trip/week	7 round trip/week	Passenger can board on only Sun. operated flight. Cargo & Mail is loadable on all the operated flights during the week.
	NH959/960	7 round trip/week	-	
	NH921/922	7 round trip/week	-	
Haneda=Shanghai (Pudong)	NH967/968	7 round trip/week	-	
	NH971/972	7 round trip/week	-	
Kansai=Shanghai (Pudong)	NH973/974	7 round trip/week	-	
	NH975/976	7 round trip/week	-	
Handa=Shanghai (Hongqiao)	NH969/970	7 round trip/week	-	
Narita=Hangzhou	NH929/930	7 round trip/week	-	
Kansai=Hangzhou	NH951/952	7 round trip/week	-	
Narita=Xiamen	NH935/936	7 round trip/week	-	
Narita=Guangzhou	NH933/934	7 round trip/week	2 round trip/week (4-7)	*1 During the period, only cargo & mail is loadable on the operated days
Haneda=Guangzhou	NH923/924	7 round trip/week	-	
Haneda=Shenzhen	NH965/966	7 round trip/week (Inaugurate; 3/29)	-	
Narita=Hong Kong	NH-NQ 811/812	7 round trip/week	-	
	NH1929/ 1930	-	4 round trip/week (1-3-5-7)	★ Excluding 4/3, 5 and days of the week indicated in the left will be operated as non-scheduled flight. (Refer to flight schedule)
Haneda=Hong Kong	NH859/860	7 round trip/week	-	
Kansai=Hong Kong	NH873/874	7 round trip/week	-	
Narita=Taoyuan (TPE)	NH823/824	7 round trip/week	-	
Haneda=Songshan (TSA)	NH851/852	7 round trip/week	3 round	4/3 suspended

			trip/week (1•3•5)	
	NH853/854	7 round trip/week	-	
Haneda=Gimpo (SEL)	NH861/864	7 round trip/week	-	
	NH865/868	7 round trip/week	-	
	NH867/862	7 round trip/week	-	
Haneda=Sydney	NH879/880	7 round trip/week	7 round trip/week	Normal operation
	NH889/890	7 round trip/week (Inaugurate; 3/29)	-	Inauguration planned to be delayed to 4/25
Haneda=Perth	NH881/882	7 round trip/week	-	
Haneda=Delhi	NH837/838	7 round trip/week (Inaugurate; 3/29)	4/1, 3, 5, 8	*3 Passenger can board only on NH838 during the stated period. Cargo is <b>UNLOADABLE</b> on both NH837/NH838 during the stated period.
Narita=Mumbai	NH829/830	7 round trip/wee	-	*3
Narita=Chennai	NH825/826	3 round trip/wee	-	*3
Narita=Bangkok	NH807/808	7 round trip/wee	-	
	NH805/806	7 round trip/wee	-	
Haneda=Bangkok	NH849/848	7 round trip/wee	-	
	NH877/878	7 round trip/week	-	
	NH847/850	7 round trip/week	7 round trip/week	★ For 4/2,3,4 passenger can board only on NH847. Cargo & mail is loadable on both NH847 and NH850.
Narita=Hanoi	NH897/898	7 round trip/week (Inaugurate; 3/29)	3 round trip/week (1•3•6)	★ For 4/1,6,8,11,13,15 passenger can board only on NH898. 4/3 are suspended. Cargo & mail is loadable on both NH897/NH898 on operation day.
Narita=Ho Chi Minh City	NH833/834	7 round trip/week	3 round trip/week (1•3•5)	★ *1 During 4/1,2,6,8,10,13,15 passenger can board only on NH834. 4/3 is suspended. Cargo & mail is loadable on both

				NH833/NH834.
Haneda=Ho Chi Minh City	NH891/892	7 round trip/week (Inaugurate; 3/29)	-	For 4/1, passenger can board only on NH892. Cargo & mail is loadable on both NH891/NH892.
Narita= Phnom Penh	NH817/818	4~7 round trip/week	-	Operated on 4/1~2, 4~6, 9, 11
Narita=Yangon	NH813/814	7 round trip/week	2~5 Round trip/week	Suspended on 4/2, 3, 6, 7, 11, 15, 16, 23 For 4/1, 4, 5, 8 ~ 10, 12, 13, passenger can board only on NH814. Cargo & mail is loadable on both NH813/NH814.
Narita = Kuala Lumpur	NH815/816	7 round trip/week	3 round trip/week (2•4•6)	*1 Suspended on 3/31. For 4/2, passenger can board only on NH815. Cargo & mail is loadable on both NH815/NH816 (Japan bound 4/3 dep.).
Haneda = Kuala Lumpur	NH885/886	7 round trip/week	-	
Narita = Singapore	NH803/804	7 round trip/week (Inaugurate; 4/24)	7 round trip/week (Inaugurate; 4/24)	Normal operation
	NH•NQ 801/802	7 round trip/week	3 round trip/week (1•3•5)	*1 Operated during 3/31 ~ 4/1
Haneda = Singapor	NH843/842	7 round trip/week	-	
	NH841/844	7 round trip/week	-	Operated during 3/31 ~ 4/1
Narita = Jakarta	NH835/836	7 round trip/week	7 round trip/week	★ *1 For 4/2, passenger can board only on NH835. Cargo & mail is loadable on both NH835/NH836 (Japan bound 4/3 dep.).
Haneda = Jakarta	NH855/856	7 round trip/week	-	Operated during 3/31 ~ 4/1
	NH871/872	7 round trip/week	-	

Narita = Manila	NH819/820	7 round trip/week	-	
Haneda = Manila	NH869/870	7 round trip/week	3 round trip/week (1-3-5)	For 3/31, 4/2, 3, cargo & mail is loadable on NH869/870
Narita = Los Angeles	NH6/5	7 round trip/week	7 round trip/week	★ For 4/2,3 passenger can board only on NH6. Cargo & mail is loadable on both NH6/NH5.
Narita = Los Angeles	NH126/125	7 round trip/week (Inaugurate; 3/29)	-	Inauguration planned to be delayed to 4/25
	NH106/105	7 round trip/week	-	*1 Operated on 3/31
Narita = San Francisco	NH8/7	7 round trip/week	-	★ Operated on 4/1
Haneda = San Francisco	NH108/107	3 round trip/week (Inaugurate; 3/29)	-	Inauguration planned to be delayed to 4/25
Haneda = San Jose	NH120/119	7 round trip/week (Inaugurate; 3/29)	-	Inauguration planned to be delayed to 4/25
Haneda = Seattle	NH118/117	7 round trip/week (Inaugurate; 3/29)	-	Operated on 3/31 & 4/2
Haneda = Washington D.C	NH102/101	7 round trip/week (Inaugurate; 3/29)	-	Operated on 3/31
Narita = New York	NH10/9	7 round trip/week	3 round trip/week (3-5-7)	★ *1 Operated on 4/20. For 4/1, 3 passenger can board only on NH10. Cargo & mail is loadable on both NH10 (4/1, 3) & NH9 (4/2, 4)
Haneda=New York	NH110/109	7 round trip/week	-	NH109 operated only on 4/24
Haneda=Houston	NH114/113	7 round trip/week (Inaugurate; 3/29)	-	Operated on 3/31
Narita=Chicago	NH12/11	7 round trip/week	7 round trip/week	★ For 4/4 passenger can board only on NH12. Cargo & mail is loadable on both NH12/ NH11
Handa=Chicago	NH112/111	7 round trip/week	-	For 4/24, only NH111 is operated

Haneda=Vancouver	NH116/115	7 round trip/week	3 round trip/week (1•3•5)	
Narita=Mexico City	NH180/179	7 round trip/week	3 round trip/week (1•3•5)	*1 Operated during 3/31, 4/2, 4
Narita=Honolulu	NH184/183	7 round trip/week	-	
	NH182/181	7 round trip/week	-	
Haneda=Honolulu	H186/185	7 round trip/week	-	
Haneda=London	NH211/212	7 round trip/week	3 round trip/week (2•4•7)	For 4/2, passenger can only board on NH211. Cargo & mail is loadable on both NH211/NH212.
Haneda=Paris	NH215/216	7 round trip/week	-	
Haneda=Frankfurt	NH203/204	7 round trip/week	3 round trip/week (1•4•6)	★ For 4/4 passenger can board only on NH203. Cargo & mail is loadable on both NH203/ NH204.
	NH223/224	7 round trip/week	-	
Haneda=Munich	NH217/218	7 round trip/week	-	
Narita=Dusseldorf	NH209/210	7 round trip/week	-	
Narita=Brussels	NH231/232	7 round trip/week	-	
Haneda=Vienna	NH205/206	7 round trip/week	-	
Haneda=Milan	NH207/208	3 round trip/week (Inaugurate; 4/20)	-	Suspended till 5/16
Narita = Vladivostok	NH883/884	3 round trip/week (Inaugurate; 3/29)	-	

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\*1: Effective dates (start & end) of Japan bound flights will be the following day of the above indicated dates.

\*2: Following the Japanese government's instructions, effective from March 9, to reinforce the prevention of the Coronavirus spread, passenger flights' arrival airports are to be limited to Narita and Kansai, while during 3/29~4/7, only NH962 was to be operated changing its departure/arrival airport from Haneda to Narita, but upon receipt of Chinese authority's orders for frequency decrease as well restricting passengers' boarding, only cargo & mail is loadable.

\*3: Effective period March 29~April 15.

## ■ Narita=Hong Kong (NH1929 / 1930) Flight Schedule

Route	Flight No. (Japan Dep. / Arrival)	Aircraft Type	Flight Schedule
Narita=Hong Kong	NH1929/1930	B767	Narita Dep.: 09:50 / Hong Kong Arrival.; 13:40 Hong Kong Dep.; 14:55 / Narita Arrival; 20:15

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\* Flights operated by aircraft and crew of ANA group (ANA / AJX) is indicated.

\* The above plan / schedule is subject to concerned government authorities.

The aircraft type may change without prior notice due to the condition of operation day.

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