

ANAW No.19-044

March 24, 2020

**Dear Valued Customers,**

**Partial Change of International Routes Operation Plan  
of 2020 Summer Schedule - due to Coronavirus(03/24)**

Thank you for your continuous support to ANA group.

Due to the spread of the new coronavirus infection, ANA will suspend or reduce additional international passenger flights during the winter schedule (until March 28) and some of the summer schedule (from March 29 to April 24).

We apologize for any inconvenience this may cause to our customers, but we will continue to take appropriate measures to deal with the situation as it develops.

**< NOTE >**

(following page)

## 1. Additional changes to the FY2019 winter schedule (until March 28)

Route	Flight number	Effective period	Frequency	
			Before (Initial plan)	After
<b>Delhi (DEL)</b>				
Narita = Delhi	NH 827/828	Mar. 22, 25, 27 *1	7 round trips/week	Suspended during the specified period
<b>Manila (MNL)</b>				
Narita = Manila	NH 819/820	Mar. 22 - Mar. 28 *1	7 round trips/week	Suspended during the specified period
<b>Honolulu (HNL)</b>				
Narita = Honolulu	NH 184/183	Mar. 25 - Mar. 28	7 round trips/week	Suspended during the specified period
Haneda = Honolulu	NH ·NQ 186/185	Mar. 24 - Mar. 28		

\*1 Return flights bound for Japan will be departing on the following day.

## 2. Changes to the FY2020 summer schedule (March 29 - April 24)

The chart below includes the previously announced changes:

Today's announcement is marked in yellow and unaffected flights are marked in grey.

### Asia / Oceania

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
<b>Shenyang (SHE)</b>				
Narita = Shenyang	NH 925/926	7 round trips/week	—	*1

Beijing (PEK)				
Narita = Beijing	NH 955/956	7 round trips/week	—	*1
	NH 1909 + 961/962	—	Operate on Mar. 29 - 31	*2
Haneda = Beijing	NH 961/962	7 round trips/week	7 round trips/week	*2, *3 Suspended on Mar. 29 - 31
	NH 963/964	7 round trips/week	—	*1
Kansai = Beijing	NH 979/980	7 round trips/week	—	
Dalian (DLC)				
Narita = Dalian	NH 903/904	7 round trips/week	3 round trips/week (Tues., Wed., Fri.)	
Kansai = Dalian	NH 945/946	7 round trips/week	—	
Qingdao (TAO)				
Narita = Qingdao	NH 927/928	7 round trips/week	—	*1
Haneda = Qingdao	NH 949/950	7 round trips/week (New route from Mar. 29)	4 round trips/week (Tues., Thurs., Sat., Sun.)	*3 Suspended on Mar. 29 - 31
Kansai = Qingdao	NH 977/978	7 round trips/week	—	
Wuhan (WUH)				
Narita = Wuhan	NH 937/938	7 round trips/week	—	*1
Chengdu (CTU)				
Narita = Chengdu	NH 947/948	7 round trips/week	—	*1
Shanghai / Pudong (PVG)				
Narita = Shanghai	NH 919/920	7 round trips/week	7 round trips/week	Normal operation
	NH 959/960	7 round trips/week	—	
	NH 921/922	7 round trips/week	—	*1
Haneda = Shanghai	NH 967/968	7 round trips/week	—	*1
	NH 971/972	7 round trips/week	—	*1
Kansai = Shanghai	NH 973/974	7 round trips/week	—	
	NH 975/976	7 round trips/week	—	
Shanghai / Hongqiao (SHA)				
Haneda = Shanghai	NH 969/970	7 round trips/week	—	
Hangzhou (HGH)				
Narita = Hangzhou	NH 929/930	7 round trips/week	—	
Kansai = Hangzhou	NH 951/952	7 round trips/week	—	
Xiamen (XMN)				
Narita = Xiamen	NH 935/936	7 round trips/week	2 round trips/week (Tues., Sat.)	
Guangzhou (CAN)				
Narita = Guangzhou	NH 933/934	7 round trips/week	—	*1, *4
Haneda = Guangzhou	NH 923/924	7 round trips/week	2 round trips/week (Thurs., Sun.)	*3 Suspended on Mar. 29 - 31
Shenzhen (SZX)				
Haneda = Shenzhen	NH 965/966	7 round trips/week (New route from Mar. 29)	—	*5
Hong Kong (HKG)				
Narita = Hong Kong	NH + NQ 811/812	7 round trips/week	7 round trips/week	*1 Suspended on Mar. 29 - 31
	NH 1929/1930	—	Operate on Mar. 29 - 31	*6
Haneda = Hong Kong	NH 859/860	7 round trips/week	—	
Kansai = Hong Kong	NH 873/874	7 round trips/week	—	

Taipei / Taoyuan (TPE)				
Narita = Taipei	NH 823/824	7 round trips/week	—	*1
Taipei / Songshan (TSA)				
Haneda = Taipei	NH 851/852	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	
	NH 853/854	7 round trips/week	—	
Seoul / Gimpo (GMP)				
Haneda = Seoul	NH 861/864	7 round trips/week	7 round trips/week	*3 Suspended on Mar. 29 - 31
	NH 865/868	7 round trips/week	—	
	NH 867/862	7 round trips/week	—	*1
Sydney (SYD)				
Haneda = Sydney	NH 879/880	7 round trips/week	7 round trips/week	*1 Normal operation
	NH 889/890	7 round trips/week (Increase from Mar. 29)	—	Launch postponed to April 25
Perth (PER)				
Narita = Perth	NH 881/882	7 round trips/week	—	Operate on Mar. 30
Delhi (DEL)				
Haneda = Delhi	NH 837/838	7 round trips/week (New route from Mar. 29)	3 round trips/week (Wed., Fri., Sun.)	*7
Mumbai (BOM)				
Narita = Mumbai	NH 829/830	7 round trips/week	—	*7
Chennai (MAA)				
Narita = Chennai	NH 825/826	3 round trips/week	—	*7
Bangkok (BKK)				
Narita = Bangkok	NH 807/808	7 round trips/week	—	*1
	NH 805/806	7 round trips/week	7 round trips/week	*1 Normal operation
Haneda = Bangkok	NH 849/848	7 round trips/week	—	Operate on Mar. 29 - April 1
	NH 877/878	7 round trips/week	—	Operate on Mar. 29 - 31
	NH 847/850	7 round trips/week	—	Operate on Mar. 29 - 31
Hanoi (HAN)				
Narita = Hanoi	NH 897/898	7 round trips/week (New route from Mar. 29)	3 round trips/week (Mon., Wed., Sat.)	
Ho Chi Minh City (SGN)				
Narita = Ho Chi Minh City	NH 833/834	7 round trips/week	7 round trips/week	*1 Normal operation
Haneda = Ho Chi Minh City	NH 891/892	7 round trips/week (New route from Mar. 29)	4 round trips/week (Mon., Wed., Fri., Sat.)	
Phnom Penh (PNH)				
Narita = Phnom Penh	NH 817/818	4 - 7 round trips/week	4 - 7 round trips/week	Reduced on Mar. 29, 31, April 3, 16, 23
Yangon (RGN)				
Narita = Yangon	NH 813/814	7 round trips/week	4 - 7 round trips/week	Reduced on Mar. 30, April 2, 3, 6, 7, 11, 15, 16, 23
Kuala Lumpur (KUL)				
Narita = Kuala Lumpur	NH 815/816	7 round trips/week	3 round trips/week (Tues., Thurs., Sat.)	*1 Suspended on Mar. 31
Haneda = Kuala Lumpur	NH 885/886	7 round trips/week	—	*1
Singapore (SIN)				
Narita = Singapore	NH 803/804	7 round trips/week (Operate from April 24)	7 round trips/week (Operate from April 24)	*1 Normal operation
	NH · NQ 801/802	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	*1 Operate on Mar. 29 - April 1
Haneda = Singapore	NH 843/842	7 round trips/week	—	
	NH 841/844	7 round trips/week	—	Operate on Mar. 29 - April 1

Jakarta (CGK)				
Narita = Jakarta	NH 835/836	7 round trips/week	7 round trips/week	*1 Normal operation
Haneda = Jakarta	NH 855/856	7 round trips/week	—	Operate on Mar. 29 - April 1
	NH 871/872	7 round trips/week	—	*1
Manila (MNL)				
Narita = Manila	NH 819/820	7 round trips/week	—	*1
Haneda = Manila	NH 869/870	7 round trips/week	7 round trips/week	Normal operation

### North America / Panpacific

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
Los Angeles (LAX)				
Narita = Los Angeles	NH 6/5	7 round trips/week	7 round trips/week	Normal operation
Haneda = Los Angeles	NH 126/125	7 round trips/week (Increase from Mar. 29)	—	Launch postponed to April 25
	NH 106 · 1906/105	7 round trips/week	7 round trips/week	*1 Normal operation NH106 and NH1906 will operate on Mar. 29
San Francisco (SFO)				
Narita = San Francisco	NH 8/7	7 round trips/week	7 round trips/week	Normal operation
Haneda = San Francisco	NH 108/107	3 round trips/week (New route from Mar. 29)	—	*1 Launch postponed to April 25
San Jose (SJC)				
Haneda = San Jose	NH 120/119	7 round trips/week (New route from Mar. 29)	—	Launch postponed to April 25
Seattle (SEA)				
Haneda = Seattle	NH 118/117	7 round trips/week (New route from Mar. 29)	4 round trips/week (Tues., Thurs., Sat., Sun.)	
Washington D.C. (IAD)				
Haneda = Washington D.C.	NH 102/101	7 round trips/week (New route from Mar. 29)	4 round trips/week (Tues., Thurs., Sat., Sun.)	
New York (JFK)				
Narita = New York	NH 10/9	7 round trips/week	7 round trips/week	Normal operation
Haneda = New York	NH 110/109	7 round trips/week	—	*8
Houston (IAH)				
Haneda = Houston	NH 114/113	7 round trips/week (New route from Mar. 29)	7 round trips/week	Normal operation
Chicago (ORD)				
Narita = Chicago	NH 12/11	7 round trips/week	7 round trips/week	Normal operation
Haneda = Chicago	NH 112/111	7 round trips/week	—	NH112 will operate on Mar. 29 and NH111 will operate on Apr. 24
Vancouver (YVR)				
Haneda = Vancouver	NH 116/115	7 round trips/week	4 round trips/week (Mon., Wed., Fri., Sat.)	
Mexico City (MEX)				
Narita = Mexico City	NH 180/179	7 round trips/week	4 round trips/week (Mon., Wed., Fri., Sat.)	*1 Operate on Mar. 29 - April 6, 16
Honolulu (HNL)				
Narita = Honolulu	NH 184/183	7 round trips/week	—	
	NH 182/181	7 round trips/week	—	
Haneda = Honolulu	NH 186/185	7 round trips/week	—	Operate on Mar. 29 - April 4

## Europe

Route	Flight number	Frequency		Remarks
		Initial Plan (Mar. 29 - April 24)	After (Mar. 29 - April 24)	
<b>London (LHR)</b>				
Haneda = London	NH 211/212	7 round trips/week	3 round trips/week (Tues., Thurs., Sun.)	
<b>Paris (CDG)</b>				
Haneda = Paris	NH 215/216	7 round trips/week	—	
<b>Frankfurt (FRA)</b>				
Haneda = Frankfurt	NH 203/204	7 round trips/week	3 round trips/week (Mon., Thurs. and Sat.)	
	NH 223/224	7 round trips/week	—	
<b>Munich (MUC)</b>				
Haneda = Munich	NH 217/218	7 round trips/week	—	
<b>Dusseldorf (DUS)</b>				
Narita = Dusseldorf	NH 209/210	7 round trips/week	—	
<b>Brussels (BRU)</b>				
Narita = Brussels	NH 231/232	7 round trips/week	—	
<b>Vienna (VIE)</b>				
Haneda = Vienna	NH 205/206	7 round trips/week	—	
<b>Milan (MXP)</b>				
Haneda = Milan	NH 207/208	3 round trips/week (New route from April 20)	—	*5 Launch postponed to May 16
<b>Vladivostok (VVO)</b>				
Narita = Vladivostok	NH 883/884	3 round trips/week (increase flight)	—	Operate on Mar. 30

- \*1 Return flights bound for Japan will be departing on the following day.
- \*2 Flight will be served out of Narita instead of Haneda. On March 29, NH961 will be operated as NH1909.
- \*3 The Japanese government's "New measures to drastically strengthening border control" was implemented on March 9 and has been restricting the arrival airports to Narita International Airport or Kansai International Airport. This is now scheduled to end on the last day of March. However, if this measure is extended, the schedule ANA has may change as well.
- \*4 Flight schedule will be different on March 29.
- \*5 Announcement will be made once the new launch date is decided.
- \*6 Tentative flights will be operated.
- \*7 The effective period is from March 29 to April 15.
- \*8 NH110 will operate on April 23 and 24. NH109 will operate from April 22 to 24.

The list above are flights operated by ANA and AIR JAPAN.

The information above is subject to government approval and aircraft type may change without notice. Should you have any inquiries, please kindly contact our Sales in charge.

< End of document >