

Dear Valued Customers,

**International Routes – Partial Change of Operation Plan due to Coronavirus**  
(As of Mar. 19)

Thank you for your continuous support to ANA group.  
Please kindly be informed that due to serious spread of Novel Coronavirus, ANA is to partially change (suspend & decrease) its International passenger flight operation as follows.  
We sincerely apologize for any convenience caused and highly appreciate for your understanding and cooperation.

< NOTE >

◎ **Passenger Flights :**

No. of International flights suspended and decreased on March 19, 2020 is 58 flights (7 routes).

Cumulative no. of suspension and decrease of International flights, up till today, due to Coronavirus is in total 4,912 (59 routes).

**[SUSPENSION]**

ROUTES	Flight No. (From/To Japan)	Effective Period	Flights (Round Trip) / Week	
			Original Plan	Changed to
NRT = TPE	NH823 / 824	3/20 ~ 3/23 ※1	7 / week	<b>SUSPENDED</b>
NRT = BKK	NH807 / 808	3/26 ~ 3/31 ※1		
HND = HAN	NH857 / 858	3/24, 26, 27		
HND = KUL	NH885 / 886 ※2	3/23 ~ 3/29		
NRT = SIN	NH801 / 802	3/23 ~ 3/27 ※1		
HND = MUC	NH217 / 218	3/26, 28		
HND = VIE	NH205 / 206	3/25, 27		

< Memo >

\*1: For Japan bound flights, add 1 day to the start and end dates stated in above "Effective Period".

\*2: Flight no. of Japan departure flight on March 29 (Sun) will be NH1907.

Should you have any inquiries, please kindly contact our Sales in charge.

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