

Dear Valued Customers,

**Partial Change of International Routes Operation Plan
of 2020 Summer Schedule - due to Coronavirus(0317)**

Thank you for your continuous support to ANA group.

Please kindly be informed that due to serious spread of Novel Coronavirus, ANA is to partially change its original International passenger & freighter flight operation announced in “ANA Group - Fiscal Year 2020 Air Transportation Business Plan”, on this January 21.

Affected by “Covid-19” pandemic, International passenger routes/flights, partially, will be further suspended or decreased until April 24, while the same measures to be taken for freighter operation up till April 30. (For details, please refer to the following.)

On the other hand, as to cover lack of cargo space supply in the market, ANA shall proactively operate non-scheduled flights or charters to the possible extent, which will be promptly informed as soon as fixed.

Though ANA will take appropriate actions accordingly, observing this critical situation, we sincerely apologize for any inconvenience caused and highly appreciate for your understanding and cooperation.

< NOTE >

◎ **Freighter Flights : March 29th ~ April 30th**

【NEW Operation】

ROUTES ※1	Flight No.	Effective Period	Original Plan	Changed to
NRT = ORD	NH8402/8401	4/1 ~ 4/30	-	Tue, Thu, Sat

【SUSPENSION】

ROUTES ※1	Flight No.	Effective Period	Original Plan	Changed to
NRT - CAN	NH8489	3/29 ~ 4/30	Mon, Wed, Sat, Sun	-
NRT - PVG	NH8517	3/29 ~ 4/30	Mon, Tue, Wed, Thu, Fri	-
OKA - PVG	NH8431	3/29 ~ 4/30	Tue, Wed, Thu, Fri, Sat	-
CAN - NRT (※2)	NH8490 (※2)	3/29 ~ 4/30	Mon, Tue, Thu, Sun (※2)	-
PVG - NRT	NH8518	3/29 ~ 4/30	Tue, Wed, Thu, Fri, Sat	-
PVG - OKA	NH8432	3/29 ~ 4/30	Tue, Wed, Thu, Fri, Sat	-

【FLIGHT DECREASE】

ROUTES ※1	Flight No.	Effective Period	Original Plan	Changed to
NRT = TAO	NH8427/8506	NRT Dep.: 3/29~4/30	Tue, Thu, Fri, Sat	Tue, Fri, Sat
		TAO Dep.: 3/30~4/30	Wed, Fri, Sat, Sun	Wed, Sat, Sun

< Memo >

*1: "Routes" column with "—" indicates "one way", while "≡" means "round trip".

*2: Despite flight application of CAN departure flights bound for OKA (NH8458) on D1 (Mon) & 7 (Sun), connecting to NRT, has been submitted to the government authority, it will be suspended.

◎ **Passenger Flights : March 29th ~ April 24th**

【Flight plan change (Suspension・Decrease)】

ROUTES	Flight number	Changes	Original Plan (March 29 - April 24)	Changed to (March 29 - April 24)	Remarks	
			Frequency	Frequency	Aircraft	
Shenyang (SHE)						
Narita = Shenyang	NH 925/926	Suspended	7 round trips/week	—	—	*1
Beijing (PEK)						
Narita = Beijing	NH 955/956	Suspended	7 round trips/week	—	—	*1
	NH 961/962	New	—	Operate on Mar. 29 - 31	B773	*2
Haneda = Beijing	NH 961/962	Suspended during the specified period	7 round trips/week	7 round trips/week	B773	Suspended on Mar. 29 - 31 *2, *3
	NH 963/964	Suspended	7 round trips/week	—	—	*1
Kansai = Beijing	NH 979/980	Suspended	7 round trips/week	—	—	
Dalian (DLC)						
Narita = Dalian	NH 903/904	Reduced	7 round trips/week	4 round trips/week (Tue., Wed., Fri., Sat.)	B789	

Kansai = Dalian	NH 945/946	Suspended	7 round trips/week	—		
Qingdao (TAO)						
Narita = Qingdao	NH 927/928	Suspended	7 round trips/week	—	—	*1
Haneda = Qingdao	NH 949/950	Reduced	7 round trips/week (Newly established)	4 round trips/week (Tue., Thu., Sat., Sun.)	B789	Suspended on Mar. 29 - 31 *3
Kansai = Qingdao	NH 977/978	Suspended	7 round trips/week	—	—	
Wuhan (WUH)						
Narita = Wuhan	NH 937/938	Suspended	7 round trips/week	—	—	*1
Chengdu (CTU)						
Narita = Chengdu	NH 947/948	Suspended	7 round trips/week	—	—	*1
Shanghai / Pudong (PVG)						
Narita = Shanghai	NH 919/920	No change	7 round trips/week	7 round trips/week	B773	
	NH 959/960	Suspended	7 round trips/week	—	—	
	NH 921/922	Suspended	7 round trips/week	—	—	*1
Haneda = Shanghai	NH 967/968	Suspended	7 round trips/week	—	—	*1
	NH 971/972	Suspended	7 round trips/week	—	—	*1
Kansai = Shanghai	NH 973/974	Suspended	7 round trips/week	—	—	
	NH 975/976	Suspended	7 round trips/week	—	—	
Shanghai / Hongqiao (SHA)						
Haneda = Shanghai	NH 969/970	Suspended	7 round trips/week	—	—	
Hangzhou (HGH)						
Narita = Hangzhou	NH 929/930	Suspended	7 round trips/week	—	—	

Kansai = Hangzhou	NH 951/952	Suspended	7 round trips/week	—	—	
Xiamen (XMN)						
Narita = Xiamen	NH 935/936	Reduced	7 round trips/week	2 round trips/week (Tue., Sat.)	A320	
Guangzhou (CAN)						
Narita = Guangzhou	NH 933/934	Suspended	7 round trips/week	—	—	*1, *4
Haneda = Guangzhou	NH 923/924	Reduced	7 round trips/week	2 round trips/week (Thu., Sun.)	B767	Suspended on Mar. 29 - 31 *3
Shenzhen (SZX)						
Haneda = Shenzhen	NH 965/966	Route launch postponed	7 round trips/week (Newly established)	—	—	*5
Hong Kong (HKG)						
Narita = Hong Kong	NH and NQ 811/812	Suspended during the specified period	7 round trips/week	7 round trips/week	B767	Suspended on Mar. 29 - 31 *1
	NH 1929/1930	New	—	Operate on Mar. 29 - 31	B767	*6
Haneda = Hong Kong	NH 859/860	Suspended	7 round trips/week	—	—	
Kansai = Hong Kong	NH 873/874	Suspended	7 round trips/week	—	—	
Taipei / Taoyuan (TPE)						
Narita = Taipei	NH 823/824	Suspended	7 round trips/week	—		*1
Taipei / Songshan (TSA)						
Haneda = Taipei	NH 851/852	No change	7 round trips/week	7 round trips/week	B788	
	NH 853/854	Suspended	7 round trips/week	—	—	
Seoul / Gimpo (GMP)						

Haneda = Seoul	NH 861/864	Suspended during the specified period	7 round trips/week	7 round trips/week	B788	Suspended on Mar. 29 - 31 *3
	NH 865/868	Suspended	7 round trips/week	—	—	
	NH 867/862	Suspended	7 round trips/week	—	—	*1
Sydney (SYD)						
Haneda = Sydney	NH 879/880	No change	7 round trips/week	7 round trips/week	B789	*1
	NH 889/890	Launch postponed	7 round trips/week (Newly established)	—	—	
Perth (PER)						
Narita = Perth	NH 881/882	Reduced	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	B789	
Delhi (DEL)						
Haneda = Delhi	NH 837/838	Reduced	7 round trips/week (Newly established)	3 round trips/week (Wed., Fri., Sun.)	B789	*7
Mumbai (BOM)						
Narita = Mumbai	NH 829/830	Suspended	7 round trips/week	—	—	*7
Chennai (MAA)						
Narita = Chennai	NH 825/826	Suspended	3 round trips/week	—	—	*7
Bangkok (BKK)						
Narita = Bangkok	NH 807/808	Suspended	7 round trips/week	—	—	Operate on Mar. 29 - 31 *1
	NH 805/806	No change	7 round trips/week	7 round trips/week	B789	*1

Haneda = Bangkok	NH 849/848	No change	7 round trips/week	7 round trips/week	B789	
	NH 877/878	Suspended	7 round trips/week	—	—	Operate on Mar. 29 - 31
	NH 847/850	No change	7 round trips/week	7 round trips/week	B789	
Hanoi (HAN)						
Narita = Hanoi	NH 897/898	Reduced	7 round trips/week (Newly established)	3 round trips/week (Mon., Wed., Sat.)	B788	
Ho Chi Minh City (SGN)						
Narita = Ho Chi Minh City	NH 833/834	No change	7 round trips/week	7 round trips/week	B767	*1
Haneda = Ho Chi Minh City	NH 891/892	Reduced	7 round trips/week (Newly established)	4 round trips/week (Mon., Wed., Fri., Sat.)	B789	
Phnom Penh (PNH)						
Narita = Phnom Penh	NH 817/818	Reduced	4 - 7 round trips/week	4 - 7 round trips/week	B788	Reduced on Mar. 29, 31, April 3, 16, 23 (Additional reduction dates compared to initial plan)
Yangon (RGN)						
Narita = Yangon	NH 813/814	Reduced	7 round trips/week	4 - 7 round trips/week	B767	Reduced on Mar. 30, April 2, 3, 6, 7, 11, 15, 16, 23
Kuala Lumpur (KUL)						

Narita = Kuala Lumpur	NH 815/816	No change	7 round trips/week	7 round trips/week	B789	*1
Haneda = Kuala Lumpur	NH 885/886	Suspended	7 round trips/week	—	—	*1
Singapore (SIN)						
Narita = Singapore	NH 803/804	No change	—	—	—	Operate from April 24 as planned
	NH and NQ 801/802	No change	7 round trips/week	7 round trips/week	B789 B781	*1
Haneda = Singapore	NH 843/842	Suspended	7 round trips/week	—	—	
	NH 841/844	Suspended	7 round trips/week	—	—	Operate on Mar. 29 - April 1
Jakarta (CGK)						
Narita = Jakarta	NH 835/836	No change	7 round trips/week	7 round trips/week	B788	*1
Haneda = Jakarta	NH 855/856	No change	7 round trips/week	7 round trips/week	B789	
	NH 871/872	Suspended	7 round trips/week	—	—	Operate on Mar. 29 - April 2 *1
Manila (MNL)						
Narita = Manila	NH 819/820	No change	7 round trips/week	7 round trips/week	B781	*1
Haneda = Manila	NH 869/870	No change	7 round trips/week	7 round trips/week	B789	
Los Angeles (LAX)						
Narita = Los Angeles	NH 6/5	No change	7 round trips/week	7 round trips/week	B773	
Haneda = Los Angeles	NH 126/125	Launch postponed	7 round trips/week	—	—	

			(Newly established)			
	NH 106/105	No change	7 round trips/week	7 round trips/week	B773	
San Francisco (SFO)						
Narita = San Francisco	NH 8/7	No change	7 round trips/week	7 round trips/week	B773	
Haneda = San Francisco	NH 108/107	No change	3 round trips/week (Newly established)	3 round trips/week (Tue., Fri., Sun.)	B773	*1
San Jose (SJC)						
Haneda = San Jose	NH 120/119	Route launch postponed	7 round trips/week (Newly established)	—	—	
Seattle (SEA)						
Haneda = Seattle	NH 118/117	Reduced	7 round trips/week (Newly established)	4 round trips/week (Tue., Thu., Sat., Sun.)	B788 (184)	
Washington D.C. (IAD)						
Haneda = Washington D.C.	NH 102/101	Reduced	7 round trips/week (Newly established)	4 round trips/week (Tue., Thu., Sat., Sun.)	B773	
New York (JFK)						
Narita = New York	NH 10/9	No change	7 round trips/week	7 round trips/week	B773	
Haneda = New York	NH 110/109	Suspended	7 round trips/week	—	—	*8
Houston (IAH)						
Haneda = Houston	NH 114/113	No change	7 round trips/week (Newly established)	7 round trips/week	B773	
Chicago (ORD)						

Narita = Chicago	NH 12/11	No change	7 round trips/week	7 round trips/week	B773	
Haneda = Chicago	NH 112/111	Suspended	7 round trips/week	—	—	*9
Vancouver (YVR)						
Haneda = Vancouver	NH 116/115	Reduced	7 round trips/week	4 round trips/week (Mon., Wed., Fri., Sat.)	B789	
Mexico City (MEX)						
Narita = Mexico City	NH 180/179	Reduced	7 round trips/week	4 round trips/week (Mon., Wed., Fri., Sat.)	B788	Operate on Mar. 29 - April 6, 16 *1
Honolulu (HNL)						
Narita = Honolulu	NH 184/183	No change	7 round trips/week	7 round trips/week	A380	
	NH 182/181	No change	7 round trips/week	7 round trips/week	A380 / B773	
Haneda = Honolulu	NH 186/185	Suspended	7 round trips/week	—	—	Operate on Mar. 29 - April 4
London (LHR)						
Haneda = London	NH 211/212	Reduced	7 round trips/week	4 round trips/week (Tue., Thu., Sat., Sun.)	B773	Operate on Mar. 29 - April 4, 24
Paris (CDG)						
Haneda = Paris	NH 215/216	Reduced	7 round trips/week	3 round trips/week (Mon., Wed., Fri.)	B789	
Frankfurt (FRA)						
Haneda = Frankfurt	NH 203/204	No change	7 round trips/week	7 round trips/week	B773	
	NH 223/224	Suspended	7 round trips/week	—	—	
Munich (MUC)						

Haneda = Munich	NH 217/218	Reduced	7 round trips/week	4 round trips/week	B789	*10
Dusseldorf (DUS)						
Narita = Dusseldorf	NH 209/210	Reduced	7 round trips/week	3 round trips/week (Tue., Thu., Sun.)	B789	
Brussels (BRU)						
Narita = Brussels	NH 231/232	Reduced	7 round trips/week	3 round trips/week (Tue., Thu., Sat.)	B789	
Vienna (VIE)						
Haneda = Vienna	NH 205/206	Reduced	7 round trips/week	4 round trips/week (Mon., Wed., Fri., Sat.)	B789	
Milan (MXP)						
Haneda = Milan	NH 207/208	Route launch postponed	3 round trips/week (Newly established)	—	—	Suspended until May 16 *5
Vladivostok (VVO)						
Narita = Vladivostok	NH 883/884	No change	3 round trips/week (increase flight)	3 round trips/week	A320	

*1 Return flights bound for Japan will be subject to this policy from the following date.

*2 Flight will be served out of Narita instead of Haneda. For further details please refer to the following chart. On March 29, NH961 will be operated as NH1909.

*3 The Japanese government's "New measures to drastically strengthening border control" was implemented on March 9 and has been restricting the arrival airports to Narita International Airport or Kansai International Airport. This is now scheduled to end on the last day of March. However, if this measure is extended, the schedule ANA has may change as well.

*4 Flight schedule will be different on March 29. For further details, please refer to the following chart.

*5 Announcement will be made once the new launch date is decided.

*6 Please refer to the following chart for further details about the tentative flights.

- *7 The effective period is from March 29 to April 15.
- *8 NH110 will operate on April 23 and 24. NH109 will operate from April 22 to 24.
- *9 NH112 will operate from March 29 to April 1 and NH111 will operate from March 29 to 31 and April 24.
- *10 From March 29 to April 11, flights will operate on Tues., Thur., Sat., and Sun. From April 12, flights will operate on Mon., Wed., Fri., Sat.

OFlight schedule for Narita = Beijing (NH1909-961/962), Narita = Guangzhou (NH933/934) and Narita = Hong Kong (NH1929/1930)

Route	Flight No.	Effective period	Aircraft	Frequency	Schedule
Beijing (PEK)					
Narita = Beijing	NH 1909 961/962*1	Mar. 29- Mar. 31	B773	7 round trips/week	(Narita) 08:55 / (Beijing) 12:00 (Beijing) 15:10 / (Narita) 19:35
Guangzhou (CAN)					
Narita = Guangzhou	NH 933/934	Mar. 29	B767	3 round trips/week*1	(Narita) 09:30 / (Guangzhou) 13:30 (Guangzhou) 14:30 / (Narita) 20:00
Hong Kong (HKG)					
Narita = Hong Kong	NH 1929/1930	Mar. 29- Mar. 31	B767	7 round trips/week	(Narita) 10:15 / (Hong Kong) 14:05 (Hong Kong) 15:35 / (Narita) 20:55

*1 Flight number for Narita to Beijing on March 29 is NH1909 and on March 30 and 31, it is NH961.

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The information above is subject to government approval and aircraft type may change without notice. Should you have any inquiries, please kindly contact our Sales in charge.

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