

Dear Valued Customers,

International Routes – Partial Change of Operation Plan due to Coronavirus
(Additional release as of March 13, 2020)

Thank you for your continuous support to ANA group.
Please kindly be informed of the following International services' operational plan change due to Novel Coronavirus spread.
We sincerely apologize for any inconvenience caused and highly appreciate for your understanding and cooperation.

< NOTE >

Passenger Routes / Flights :

【SUSPENSION / FREQUENCY DECREASE / NEW】(March 16 - 28)

A total of 267 flights serving 23 routes to the following cities will be affected by the changes announced today, bringing the total number of affected flights to 2,224 serving 27 different routes.

ROUTES	Flight No. (JPN/Oversea)	Suspend / Decrease / New	Effective Period	Before Change		After Change	
				Air craft	Flights/ Week	Air craft	Flights / Week
Haneda = Guangzhou	NH 923/924	Continue suspension	Mar. 16- Mar. 28	—	—	—	—
Narita = Guangzhou	NH 933/934	Resume/ Time change ^{*1}	Mar. 16- Mar. 28	—	—	B767	3 round trips/week ^{*2}
Haneda = Hong Kong	NH 859/860	Continue suspension	Mar. 16- Mar. 28	—	—	—	—
Narita = Hong Kong	NH 811/812	Continue suspension	Mar. 16- Mar. 28 ^{*3}	—	—	—	—
Narita = Hong Kong	NH 1929/ 1930	New	Mar. 16- Mar. 28	—	—	B767	7 round trips/week
Haneda = Gimpo	NH 861/864	Continue suspension	Mar. 16- Mar. 28	—	—	—	—
Narita = Taoyuan	NH 823/824	Suspended	Mar. 24- Mar. 28 ^{*3}	B788	7 round trips/week	—	—
Haneda = Sydney	NH 879/880	Reduced	Mar. 26 ^{*3}	B789	7 round trips/week	Reduced during the specified period	
Narita = Perth	NH 881/882	Reduced	Mar. 26, 27	B788	7 round trips/week	Reduced during the specified period	
Haneda = Bangkok	NH 877/878	Suspended	Mar. 23- Mar. 28	B789	7 round trips/week	—	—
Narita = Ho Chi Minh City	NH 831/832	Suspended	Mar. 25- Mar. 28	B788	7 round trips/week	—	—
Narita = Phnom Penh	NH 817/818	Reduced	Mar. 22, 24, 26, 27	B788	7 round trips/week	Reduced during the specified period	
Narita = Yangon	NH 813/814	Reduced	Mar. 25, 27	B767	7 round trips/week	Reduced during the specified period	
Narita = Singapore	NH・NQ 803/804	Suspended	Mar. 20- Mar. 28 ^{*3}	B789	7 round trips/week	—	—

Haneda = Jakarta	NH 871/872	Suspended	Mar. 22- Mar. 28 ^{*3}	B788	7 round trips/week	—	—
Narita = Los Angeles	NH 176/175	Suspended	Mar. 20- Mar. 28	B773	7 round trips/week	—	—
Narita = San Jose	NH 172/171	Suspended	Mar. 24- Mar. 28	B788	7 round trips/week	—	—
Narita = Seattle	NH 178/177	Reduced	Mar. 20, 23, 25, 27	B788	7 round trips/week	Reduced during the specified period	
Narita = Washington D.C.	NH 2/1	Reduced	Mar. 20, 23, 25, 27	B773	7 round trips/week	Reduced during the specified period	
Haneda = New York	NH 110/109	Suspended	Mar. 21 ^{*4} - Mar. 28	B773	7 round trips/week	—	—
Haneda = Vancouver	NH 116/115	Reduced	Mar. 24, 26	B789	7 round trips/week	Reduced during the specified period	
Haneda = Frankfurt	NH 223/224	Reduced	Mar. 20, 24, 26	B773	7 round trips/week	Reduced during the specified period	
Haneda = Paris	NH 215/216	Reduced	Mar. 20, 24, 26	B789	7 round trips/week	Reduced during the specified period	
Narita = Dusseldorf	NH 209/210	Reduced	Mar. 20, 23, 27	B789	7 round trips/week	Reduced during the specified period	
Narita = Brussels	NH 231/232	Reduced	Mar. 24, 26	B789	7 round trips/week	Reduced during the specified period	

*1 Due to the suspension of the Haneda = Guangzhou route, ANA will resume the Narita = Guangzhou route. For further details please refer to the following chart.

*2 Flights will operate on Tue., Thur., and Sun.

*3 Return flights bound for Japan will be subject to this policy from the following date.

*4 NH109 will be suspended from March 20.

【Flight schedule for Narita = Guangzhou NH 933/934 and Narita = Hong Kong NH1929/1930】

ROUTE	Flight No. (JPN/Oversea)	Effective Period	Aircraft	Frequency	Flight Schedule
Narita = Guangzhou	NH 933/934	Mar. 16- Mar. 28	B767	3 round trips/week ^{*1}	(Narita) 09:30 / (Guangzhou) 13:55 (Guangzhou) 15:05 / (Narita) 20:00
Narita = Hong Kong	NH 1929/1930	Mar. 16- Mar. 28	B767	7 round trips/week	(Narita) 09:45 / (Hong Kong) 14:05 (Hong Kong) 15:35 / (Narita) 20:25

*1 Flights will operate on Tue., Thur., and Sun.

Subject to government approval and the schedule may change without prior notice

Should you have any inquiries, please kindly contact our Sales in charge.

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