

New eSPICA Operation Manual



ANA Cargo

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1. New eSPICA Functions

- ☆ The new eSPICA has implemented below functions.
- ☆ There is a renewal of previous functions.

Request / Save a quote



- You can get a quote without entering a MAWB number.



- Making a reservation has been made easier.

After booking confirmation

- You can register MAWB / HAWB information from eSPICA

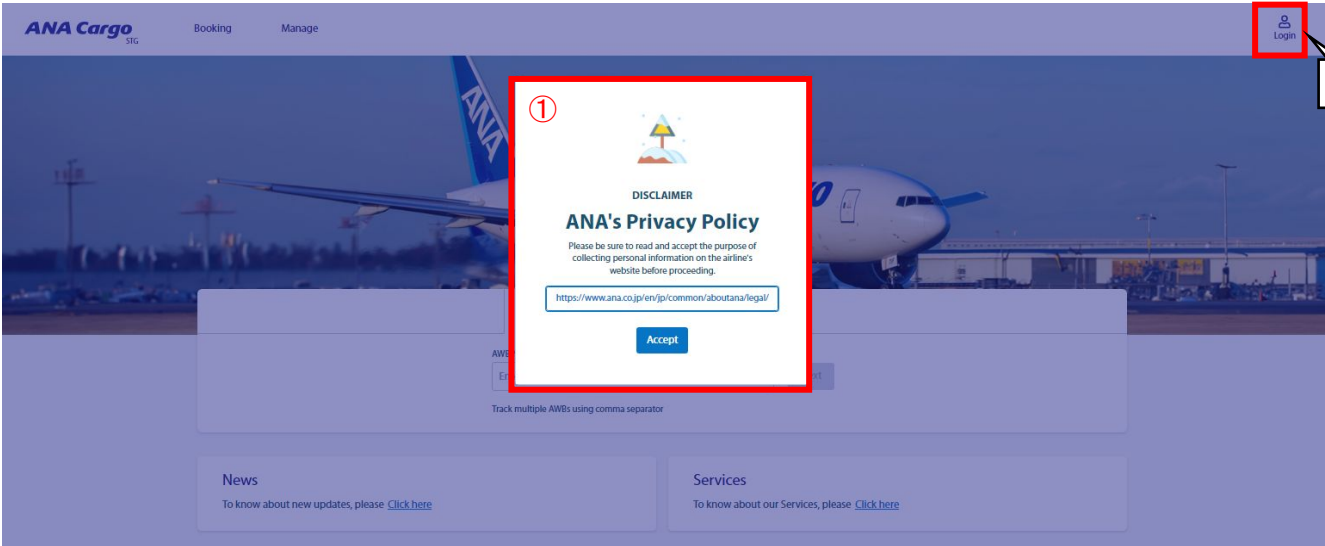
After flight departure



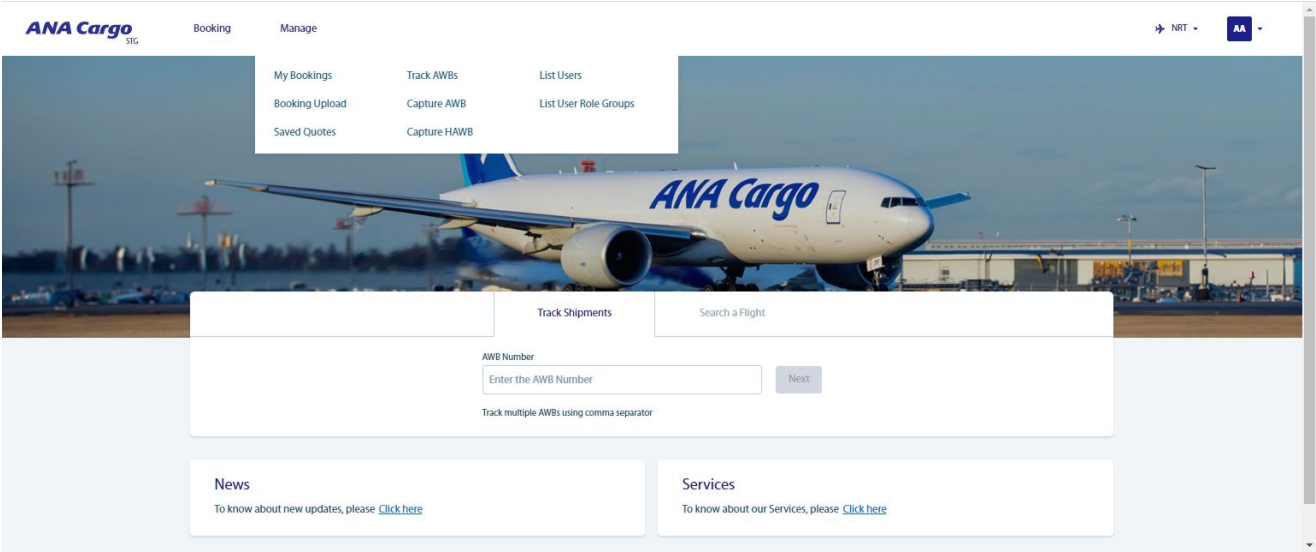
- Tracking information visibility has been improved

2. How to Log In

☆ Log in from the top page, following the below steps.



- ① A message regarding the privacy policy and cookie usage consent will be displayed. Please accept the information by clicking the **Accept** button.
- ② Click the **Login** button and enter your ID and password.

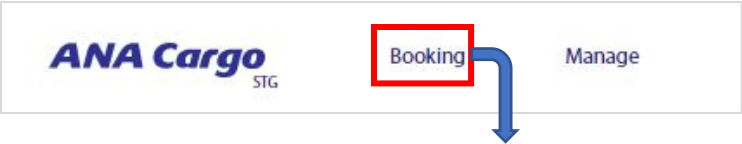


- ③ Once login has been completed successfully, you can access individual screens from the banner at the top of the page.

3. Request / Save a Quotation

- ☆ With the new eSPICA, you can check flight information and rates by entering cargo information.
- ☆ You can also save the displayed quote for use again.

① Click **Booking** on the banner at the top of the page.



② In the drop down screen, enter the Origin /Destination /Commodity /Executed date (or scheduled execute date)

A screenshot of the booking form. The 'Origin' field is highlighted with a red box and labeled 'Origin'. The 'Destination' field is highlighted with a red box and labeled 'Destination'. The 'Commodity' field is highlighted with a red box and labeled 'Commodity'. The 'Executed date (or scheduled execute date)' field is highlighted with a red box and labeled 'Executed date (or scheduled execute date)'. A blue arrow points from the 'Commodity' field to the next step.

③ When the screen expands further, enter Pieces, Weight, Volume / Product / Handling code

A screenshot of the expanded booking form. The 'Pieces, Weight, Volume' fields are highlighted with a red box and labeled 'Pieces, Weight, Volume'. The 'Product' field is highlighted with a red box and labeled 'Product'. The 'Handling Code' field is highlighted with a red box and labeled 'Handling Code'. A note says '※Please select the appropriate handling code for the cargo you want the quote.' The 'Special Handling Instruction' field is highlighted with a red box and labeled 'Special Handling Instruction'. The 'Get Quote' button is highlighted with a red box and labeled 'Get Quote button'. A blue arrow points from the 'Get Quote' button to the next step.

④ Once you have entered the required items, click the **Get Quote** button at the bottom left of the screen.

⑤ When the search is complete, the results will be displayed in a list.

Origin
HND

Destination
HNL

Commodity
CONSO

Executed on (Date)
15-Aug-2023

Arrive By
19-Aug-2023

Product
GEN

●

 Loose

○

ULD

200 kg
1 pcs 1 CBM

+Add Dims.

Search

Filter

Stops

●

 Any

○

 Non-Stop

○

 1 Stop

○

 2 Stop & More

Total Journey Time

●

7Hr - 23Hr

Any Duration

Price (JPY)

●

0 - 188400

Any Price

Flight Type

☒ Any

☐ Cargo-Only

☐ Combination

☐ Export Truck

☐ Import Truck

☐ Truck

Schedule Type

☒ Any

☐ Own

☐ Code Share

☐ OAL

☐ OAG

15 AUG, TUE

16 AUG, WED

17 AUG, THU

18 AUG, FRI

19 AUG, SAT

8 flights are available on 15 Aug 2023

✈

NH-9919

15 Aug 2023

06:00 (S) HND, Haneda tokyo

22h 00m | Direct

09:00 (S) HNL, Honolulu

942.00/RG

JPY 1,88,400

FC: 168,000 | OC: 20,400

GEN

Save as Quote

Book Now

✈

NH-9941

15 Aug 2023

06:00 (S) HND, Haneda tokyo

22h 00m | Direct

09:00 (S) HNL, Honolulu

942.00/RG

JPY 1,88,400

FC: 168,000 | OC: 20,400

GEN

Save as Quote

Book Now

✈

NH-9991

15 Aug 2023

06:00 (S) HND, Haneda tokyo

23h 00m | Direct

10:00 (S) HNL, Honolulu

652.00/RG

JPY 1,30,400

FC: 110,000 | OC: 20,400

GEN

Save as Quote

Book Now

✈

NH-0186

15 Aug 2023

21:55 (S) HND, Haneda tokyo

07h 35m | Direct

10:30 (S) HNL, Honolulu

652.00/RG

JPY 1,30,400

FC: 110,000 | OC: 20,400

GEN

Save as Quote

Book Now

✈

NH-7078

15 Aug 2023

10:00 (S) HND, Haneda tokyo

21h 00m | Direct

12:00 (S) HNL, Honolulu

942.00/RG

JPY 1,88,400

FC: 168,000 | OC: 20,400

GEN

Save as Quote

Book Now

✈

NH-8089

15 Aug 2023

10:00 (S) HND, Haneda tokyo

21h 00m | Direct

942.00/RG

JPY 1,88,400

FC: 168,000 | OC: 20,400

GEN

Save as Quote

Book Now

Notes are inclusive of Other Charges & assuming 100 kg as Chargeable Weight.

18

You can apply filters the displayed information as required.

Available flights and rates are displayed
based on your shipment information

☆ If you wish to save the entered information, click **Save as Quote** button

Save as Quote

⑥ Saved quotes can be viewed from the Saved Quotes screen



From the top banner click **Manage** → **Saved Quotes**

- By clicking the **Book** button, you can create a reservation with the information in the saved quote.
(Continue to p.8 ⑥)
- After a certain time, saved quotes will be moved to the *Expired* tab.

※ Since the information displayed on the search result screen is only relevant at the time of the search, the space and rate displayed are not guaranteed. The flight and rate will be confirmed upon entering MAWB number and receiving auto-confirmation email. Therefore please use the information in Saved Quotes as a reference for bookings.

4. Create a Reservation (Pattern I)

☆ Pattern I: Reservation from flight search. If you want to search for available flights and make a reservation with a MAWB.

- ①Click on **Booking** in the banner at the top of the page.
- ②On the right hand side of the drop down screen click **Provide AWB**

ANA Cargo

STG

Booking

Manage

Provide AWB

Where*

What*

When - Executed on (Date)*

15-Aug-2023

③ Enter the MAWB number into the field. If valid, the screen will expand further.

Hello

start the booking using an AWB

Provide AWB

AWB Number

205

Enter the AWB Number

+ Check AWB Status

④ Once you have completed the required inputs below, please click the **Get Quotes** button.

Hello

update your booking using AWB

AWB Number

205

Origin

Destination

Commodity

Executed date (or scheduled execute date)

Origin*

Where*

What*

When - Executed on (Date)*

HANEDA TOKYO HND

HONOLULU HNL

Consol CNSL

15-Aug-2023

Shipment Desc: consol

Units: KG

CBM

Pieces*

Weight*

Volume*

Chargeable Weight

Volumetric Weight

1

200 kg

1 CBM

200 kg

167 kg

Quantity / Weight / Volume

View/Edit Dims.

Dimensions

Complementary SHC + Add

Product

Select a Product

ULD ULD RATE CARGO

FRT Prio Freight

PCE Prio Connection Expr...

IEH OCS IEX Heavy Weight

HUM HUMAN REMAINS

GEN GEN

COL Prio Cool

IEX OCS IEX

Flight Details

Flight Number

Flight Date

Origin

Dest.

Pieces

Weight

Volume

Allotment

Use free-sale for this booking

Shipper/Consignee

Remarks + Add

Special Handling Instruction + Add

Get Quotes

Save as Template

Handling Code

Get Quotes button

※Please select from here for Explosives Inspection, eAWB, eDGD, Special Cargo Information

Clear

Next

⑤ When the search is complete, the results will be displayed in a list.

Filter

Stops

☒ Any

☐ Non-Stop

☐ 1 Stop

☐ 2 Stop & More

Total Journey Time

7H - 23Hr

Any Duration

Price (JPY)

0 - 188,400

Any Price

Flight Type

☒ Any

☐ Cargo-Only

☐ Combination

☐ Export Truck

☐ Import Truck

☐ Truck

Schedule Type

☒ Any

☐ Own

☐ Code Share

☐ OAL

☐ OAL

Flights

15 AUG, TUE

16 AUG, WED

17 AUG, THU

18 AUG, FRI

19 AUG, SAT

8 flights are available on 15 Aug 2023

Rates are inclusive of Other Charges & assuming 100 kg as Chargeable Weight. Best

Flight	Departure	Arrival	Price (JPY)	Other Charges	Buttons
NH-9919	06:00 (S) HND, Haneda tokyo	22h 00m Direct	942.00/RG JPY 188,400	FC: 168,000 OC: 20,400	Save as Quote Book Now
NH-9941	06:00 (S) HND, Haneda tokyo	22h 00m Direct	942.00/RG JPY 188,400	FC: 168,000 OC: 20,400	Save as Quote Book Now
NH-9991	06:00 (S) HND, Haneda tokyo	23h 00m Direct	652.00/RG JPY 130,400	FC: 110,000 OC: 20,400	Save as Quote Book Now
NH-0186	21:55 (S) HND, Haneda tokyo	07h 35m Direct	652.00/RG JPY 130,400	FC: 110,000 OC: 20,400	Save as Quote Book Now
NH-7078	10:00 (S) HND, Haneda tokyo	21h 00m Direct	942.00/RG JPY 188,400	FC: 168,000 OC: 20,400	Save as Quote Book Now
NH-8089	10:00 (S) HND, Haneda tokyo	21h 00m Direct	942.00/RG JPY 188,400	FC: 168,000 OC: 20,400	Save as Quote Book Now

You can apply filters the displayed information as required.

Available flights and rates for your entered information are displayed.

☆ If you wish to make a reservation with the entered information, click the **Book Now** button

⑥ A confirmation screen will be displayed, please check that the information is correct.

Booking Summary of 205-1

LAT: 26 Sep, 06:00

HND

Sep 26 10:00 (S)

1 Flights 21 hrs 0 min

HNL

Sep 26 12:00 (S)

MAWB No. update button.

※ If you come to this screen from the Saved Quotes screen without entering MAWB, please modify the MAWB from here.

Shipment Details

1 Total Pieces

200 kg Total Weight

1 CBM Total Volume

EAW SPX GEN +1

Book Now button

Total Amount JPY 188,400

Freight Charges 168,000

200 kg x 840 Market Rate

Other Charges 20,400

CC Payment

Subscribe Notification

Select the milestones and we will notify you when it is completed.

Booking Flight Arrived Delivered

Email ID

Enter all Email IDs separated by space

Booking successfully completed

LAT: 15 Aug 17:55 (S)

HND 15 Aug 21:55 (S)

AWB Number 205-

Pieces, Weight & Volume 1 Pcs 200 kg 1 CBM

⑦ Once you have checked the details, click the **Book Now** button in the top right of the screen. When completed you will be redirected to a booking confirmation screen that will display the status of your reservation. In addition, a confirmation email will be automatically sent out.

✓

Booking successfully completed

LAT :15 Aug 17:55 (S)

HND

15 Aug 21:55 (S)

HNL

15 Aug 10:30 (S)

AWB Number

205-

Pieces, Weight & Volume

1 Pcs | 200 kg | 1 CBM

Product

GEN

Shipment

CNSL (consol) | GEN |

GEN

Status

CONFIRMED

View Details

New Booking

Dashboard

ⓘ You will be directed to Booking Summary page in 3 sec

4. Create a Reservation (Pattern II)

☆ Pattern II: Reservation by directly entering flight information. If our reservations staff have contacted you with flight and rate information, please follow the steps below to make your reservation.

- ① Click on **Booking** in the banner at the top of the page.
- ② On the right hand side of the drop down screen click **Provide AWB**

ANA Cargo
STG

Booking

Manage

Where*

What*

When - Executed on (Date)*
15-Aug-2023

Provide AWB

- ③ Enter the MAWB number into the field. If valid, the screen will expand further.

Hello , start the booking using an AWB

Provide AWB

AWB Number
205 Enter the AWB Number

+ Check AWB Status

- ④ Once you have completed the required inputs below, please click the **Next** button.

Hello update your booking using AWB

AWB Number
205

Origin
HANEDA TOKYO HND

Destination
HONOLULU HNL

Commodity
Consol CNSL

Executed date
(or scheduled execute date)
15-Aug-2023

Shipment Desc.: consol Units: KG CBM

Quantity / Weight / Volume
Loose ULD

Pieces* 1 Weight* 200 kg Volume* 1 CBM Chargeable Weight 200 kg Volumetric Weight 167 kg

Dimensions
View/Edit Dims.

Complementary SHC + Add Product

Select a Product
ULD ULD RATE CARGO FRT PRIO FREIGHT PCE PRIO CONNECTION EXPR... IEH OCS IEX HEAVY WEIGHT HUM HUMAN REMAINS GEN GEN COL PRIO COOL IEX OCS IEX

Flight Details Search Flight Use free-sale for this booking

Flight Number* NH 0186 Flight Date* 15-Aug-2023 Origin* HND Dest.* HNL Pieces 1 Weight 200 kg Volume 1 CBM Allotment Search +

Shipper/Consignee

Remarks + Add Flight Information (Mandatory in pattern II)

Special Handling Instruction + Add

Get Quotes Save as Template Handling Code

※Please select from here for Explosives Inspection, eAWB, eDGD, Special Cargo Information

Clear Next

Next button

⑤ A confirmation screen will be displayed. Please check if all the information is correct.

Booking Summary of 205-

HND

Aug 15 21:55 (S)

1 Flights

7 hrs 35 min

HNL

Aug 15 10:30 (S)

1 Pcs | 200 kg | 1 CBM

GEN

CNSL (consol)

GEN

Flights

SHIPMENT DETAILS

ALLOTMENTS

NH 0186 15 Aug 2023 HND - HNL 21:55 (S) 10:30 (S)

1 Pcs | 200 kg | 1 CBM

F5

SHIPMENT DETAILS

1

Total Pieces

200 kg

Total Weight

1 CBM

Total Volume

GEN

1 Pcs | 200 kg | 1 CBM

100 x 100 x 100 CM

SUBSCRIBE NOTIFICATION

Select the milestones and we will notify you when it is completed.

Booking

Flight Arrived

Delivered

EMAIL ID

Enter all Email IDs separated by space

Charge Details

Total Amount

JPY

130,400

Freight Charges

200 kg x 550 Market Rate

110,000

Other Charges

20,400

Request Spot

Rate

Charge

Enter the Rate

JPY

All in

CC Payment

⑥ The reference rate will be displayed on the right. If you have been provided a rate please enter into **Request Spot** field.

⑦ After confirming the rate, click the **Book Now** button at the top right of the screen to complete your reservation.

Charge Details

Total Amount

JPY

130,400

Freight Charges

200 kg x 550 Market Rate

110,000

Other Charges

20,400

Request Spot

Rate

Charge

Enter the Rate

JPY

All in

CC Payment

⑧ After clicking **Book Now** the screen will switch to the booking status display screen.

At the same time a booking confirmation email will be sent.

If the status changes to QUE after confirmation we will notify you again by email.

Booking successfully completed

HND

15 Aug 21:55 (S)

HNL

15 Aug 10:30 (S)

AWB Number

205-

Pieces, Weight & Volume

1 Pcs | 200 kg | 1 CBM

Product

GEN

Shipment

CNSL (consol) | GEN | GEN

Status

CONFIRMED

View Details

New Booking

Dashboard

You will be directed to Booking Summary page in 3 sec.

4. Create a Reservation : Templates

☆ If you wish to create a reservation using a template, please follow the steps below.

A) Template Registration

① Click on **Booking** in the banner at the top of the page



② The screen will expand and you can enter the necessary information.

Executed date (You can keep as initial displayed date if you want)

Origin

book your shipment from HANEDA TOKYO, HND

Where* HONOLULU HNL

What* Consol CNSL

When - Executed on (Date)* 15-Aug-2023

Shipment Desc: Destination CBM Commodity Quantity / Weight / Volume Loose ULD

Pieces* Weight* kg Volume* CBM Chargeable kg +Add Dimensions Dimensions

Complementary SHC: + Add Product

Select a Product

GEN GEN FRT PRIORITY FREIGHT XPS PRIORITY EXPRESS DGR DANGEROUS GOODS VAL VALUABLE CARGO AVI LIVE ANIMAL PFR PRIORITY FRESH VEH PRIORITY VEHICLE

Flight Details Search Flight Use free-sale for this booking

Flight Number Flight Date Origin Dest. Pieces Weight kg Volume CBM Allotment Search +

Shipper/Consignee Flight Information

Shipper + New

Handling Code

※Please select from here for Explosives Inspection, eAWB, eDGD, Special Cargo Information

Remarks + Add Save as Template button Special Handling Instruction + Add

Get Quotes Save as Template Clear Next

③ Once you have entered the details click the **Save as Template** button in the bottom left. A pop-up window will be displayed where you can enter the name of the template.

Save as Template

You can save all entered details as a template for future use and save your time

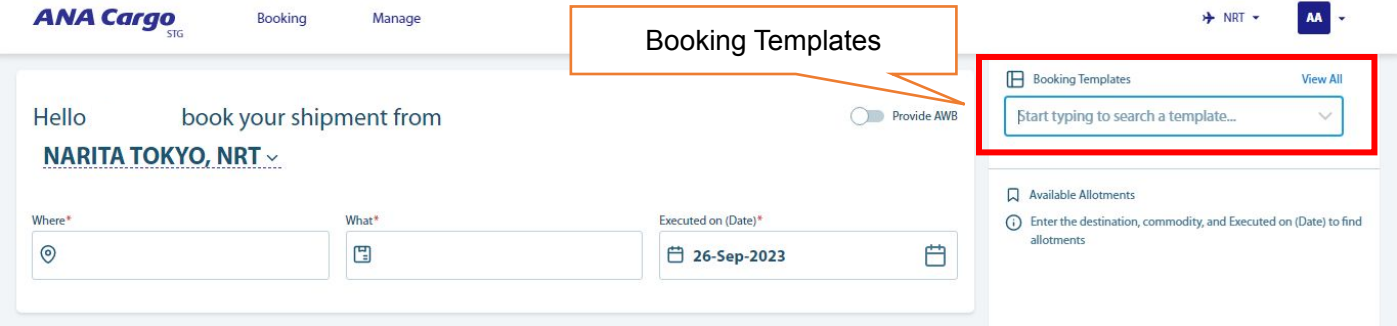
Enter a name

Use characters A to Z, a to z, 0 to 9, hyphen (-), and underscore (_)

Get Quotes Save as Template

B) Making a reservation from a template

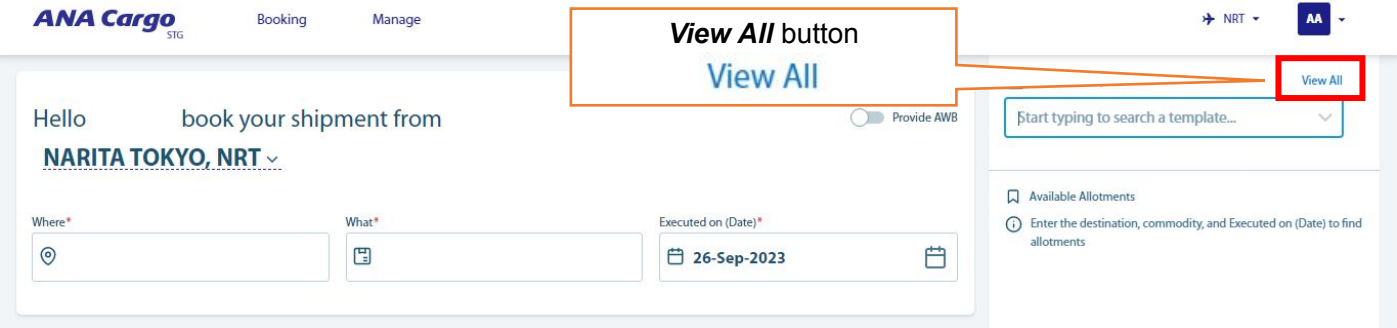
- ① Select the template you wish to use from *Booking Templates* list on the right side of the screen. You can select the template by entering the template name directly or from pull down.



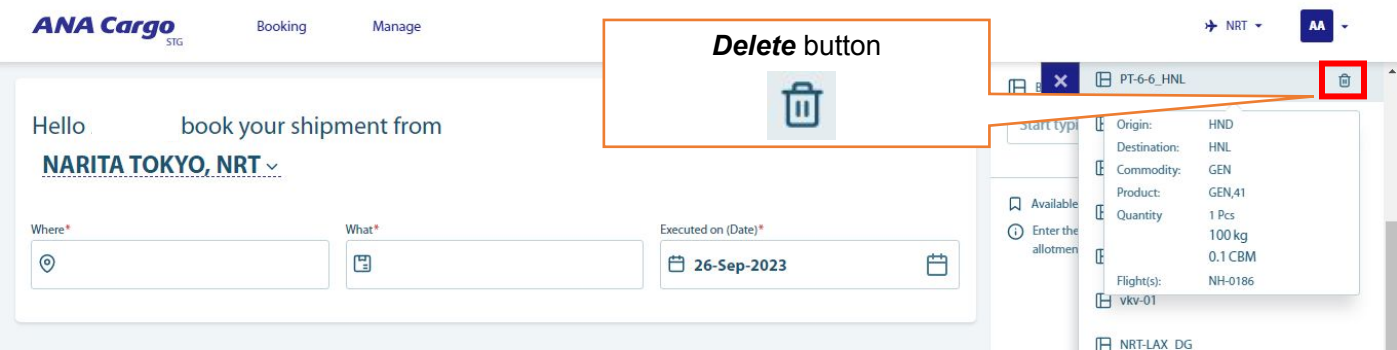
- ② When the template information is displayed, change the Executed on date and flight as required. Then click the *Next* button. (Continue to p.10 number ⑤)

C) Deleting saved templates

- ① Click the **View All** button on the right side of the booking information screen.



- ② Saved templates will be displayed on the right side of the screen. Click on the trash can icon on the right of the template you wish to delete.



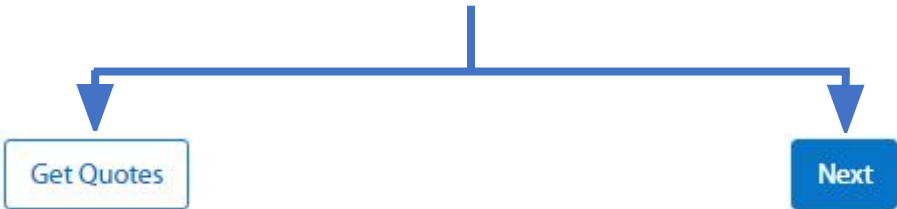
5. Quote / Create Reservation for DG Cargo

☆ For quotes and making reservation for DG cargo, please enter the relevant information in the below screen.

- ① From the top page banner, click **Booking**.
- ② When entering the DG information in the expanded screen please enter DG information relevant to what was entered in the **What** (Commodity) field. (Eg: *DG, DGCNSL*)

The screenshot shows the ANA Cargo booking interface. At the top, there's a banner with 'ANA Cargo STG', 'Booking' (highlighted with a red box), and 'Manage'. Below this, a blue arrow points from 'TOKYO, NRT' to the 'Where*' field, which contains 'CHICAGO ORD'. The 'What*' field contains 'Dg DG' (highlighted with a red box). The 'When - Executed on (Date)*' field shows '25-Aug-2023'. Below these fields, there are sections for 'Shipment Desc: DG', 'Units: KG', 'CBM', 'Pieces*', 'Weight*', 'Volume*', and 'Chargeable Weight'. A blue wavy line separates the top section from the 'Shipper/Consignee' section. Below this, there's a 'DG Details' section (highlighted with a red box) containing 'UNID Details' and a 'Capture DG Details' button (highlighted with a red box). A blue arrow points from the 'Capture DG Details' button to the 'Add UNID' screen. The 'Add UNID' screen (highlighted with an orange box) contains various fields: 'UNID No.*', 'PSN*', 'PG', 'PI*', 'No. of Pkgs.*', 'Net Quantity*', 'Class*', 'Sub Risks', 'SHC', 'SHC1', 'SHC2', 'Technical Name', 'Type of Packing', 'Packing ID', 'Packing Dimensions', 'RQ', 'ERG Code', and 'SA'. At the bottom of the 'Add UNID' screen, there are three buttons: 'Add UNID' (highlighted with a red box), 'Done' (highlighted with a red box), and 'Cancel'. Annotations include 'Add UNID screen' pointing to the 'Add UNID' button, 'Add UNID button' pointing to the 'Add UNID' button, and 'Done button' pointing to the 'Done' button. A 'Capture DG Details' label points to the 'Capture DG Details' button.

- ③ In addition to shipment details entered on page 5, please enter information about the DG from **Add UNID** box. Finally, click **Add UNID**, then click **Done**.



- ④ If you would like to get a quote with the entered information, please click the **Get Quotes button** (Continue to p.6).
- ⑤ If you would like to make a reservation for a specific flight with the entered information, please click the **Next** button. (Continue to p.10 ⑤).

6. Quote / Create Reservation for DRY ICE cargo

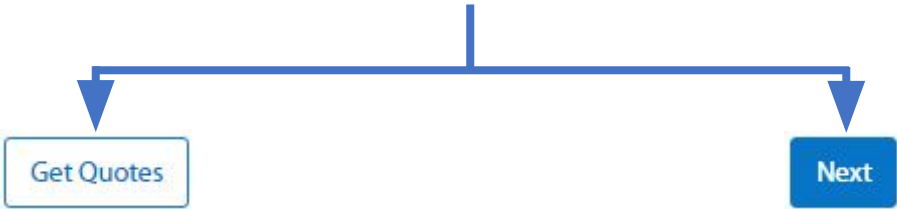
☆ For quotes and reservations containing DRY ICE, please follow the steps below

- ① Click on **Booking** in the banner at the top of the page
- ② Please select DRY ICE from **What**(Commodity) field.

The screenshot shows the ANA Cargo STG Booking interface. Key elements and annotations include:

- Booking** button is highlighted with a red box.
- What*** field is set to **Dryice DRYICE**, highlighted with a red box and labeled **Commodity**.
- Executed on (Date)*** is set to **02-Oct-2023**.
- Shipment Desc:** DRYICE, **Units:** kg, **cbm**.
- Pieces***, **Weight*** (kg), **Volume*** (CBM), and **Chargeable Weight** (kg) fields are present.
- Complementary SHC: + Add** button is highlighted with a green dashed box. A callout box states: **※Complementary SHC: Automatically reflects the information entered into Add UNID**.
- Select a Product*** dropdown shows **GEN GEN**.
- Flight Details** section includes **Flight Number**, **Flight Date**, **Origin**, **Dest.**, **Pieces**, **Weight** (kg), **Volume** (CBM), and **Allotment** (Search, +).
- Shipper/Consignee** section includes **Shipper** and **Consignee** fields.
- DG Details** section is highlighted with a red box and labeled **DG Details**. It includes **UNID Details** and a **+ Capture DG Details** button.
- Remarks** section includes **Remarks** and **Add** buttons.
- Get Quotes** and **Save as Template** buttons are at the bottom left.
- Add UNID** screen is overlaid, showing fields for **UNID No.***, **PSN***, **PG**, **PI***, **No. of Pkgs.***, **Net Quantity***, **Class***, **Sub Risks**, **SHC**, **SHC1**, **SHC2**, **Technical Name**, **Type of Packing**, **Packing ID**, **Packing Dimensions** (L, W, H), **RQ**, **ERG Code**, and **SA**. The **Add UNID** button is highlighted with a red box and labeled **Add UNID button**. The **Done** button is highlighted with a red box and labeled **Done button**.
- Add UNID screen** label points to the **Add UNID** button.

- ③ In addition to the information entered on P5, enter information about the Dry Ice from the **Add UNID** screen, accessible from **DG Details**. Once completed click the **Done** button
- ※Information entered in Add UNID will be automatically reflected in the Complementary SHC field.



- ④ Click on the **Get Quotes** button to get a quote (Continue to p.6 ⑤)
- ⑤ To make specific reservation with entered information, click the **Next** button (Continue to p.10 ⑤)

7. Quote / Create Reservation for Special Handling Cargo

☆ For quotes and reservations involving Special Handling cargo, please enter the information into the **Special Handling Instruction** fields below.

- ① Click **Booking** from the top page banner.
- ② On the expanded screen, please enter the necessary shipment information.

ANA Cargo
STG

Booking

Manage

Where*

CHICAGO ORD

What*

Consol CNSL

When - Executed on (Date)*

25-Aug-2023

Shipment Desc: DG

Units: KG

CBM

Loose

ULD

Pieces*

Weight*

Volume*

Chargeable Weight

Flight Details

Search Flight

Use free-sale for this booking

Remarks/Special Handling Instruction

Shipment Remarks

Enter the Shipment Remarks

Special Handling Details

Select a pre-defined instructions

☐ LITHIUM // RLM (RLM)

☐ LITHIUM // RBI (RBI)

☐ LITHIUM // RBM (RBM)

☐ LITHIUM // ELI (ELI)

☐ LITHIUM // ELM (ELM)

☐ SPECIAL // OVERSIZED CARGO (OSC)

☐ SPECIAL // HEIGHT 160CM OVER (CNA)

☐ SPECIAL // HEIGHT 200CM OVER (THH)

☐ SPECIAL // SUPER HEAVY CARGO 1P/1,451KG OVER (SHC)

Add

Cancel

Special Handling Instruction

+ Add

Get Quotes

Next

③ Click the **+Add** button next to **Special Handling Instruction** to display the drop down menu.④ Select the appropriate item from the drop down menu and click **Add** button* Please refer the list at the end of this manual for the options of **Special Handling Instruction** (p.31-32)

Add button

Drop down menu

Get Quotes

Next

⑤ If you would like to get a quote with the entered information, please click the **Get Quotes** button (Continue to p.6 ⑤).

⑥ If you would like to make a reservation for a specific flight with the entered information, please click the **Next** button. (Continue to p.10 ⑤).

8. Upload of multiple bookings (CSV upload)

☆ The below information explains the procedure for creating reservations in bulk using an Excel sheet.

A) Summary

▽ Format

The excel format consist of 3 main categories;

- 1. **Shipment / ULD Details** ... Enter basic information such as MAWB number, origin/destination, weight/volume, product etc.
- 2. **Flight Details** ... Enter flight information such flight number, routing, departure date etc.
- 3. **Dimension Details** ... Enter dimension information.

*There is also a field for Complimentary SCC (DRY ICE etc).

▽ Basic Flow

Follow the general steps below;

- ① Enter the required information (Continue to p.12-13 for input method).
- ② Click the **Validate** button to check the contents are correct. Items that need to be revised are highlighted in yellow and items correctly entered are highlighted in green.
- ③ Upload the completed Excel sheet from the Booking Upload screen in eSPICA.
- ④ If “Processed Successfully” appears, it is confirmed that the bookings were uploaded successfully.

Validate		Validate button				Total Records = 1		Failed Records = 1					
Shipment/ULD details													
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Booking Reference Number	Carrier Code	AWB Number	Origin	Destination	Shipping Date (DD-MMM-YY)	Product	Capacity Type	Commodity Code	Pieces	Weight	Volume	Shipment Description	SCC
	1205		HND	HNL	17-Aug-23	GEN	FS	CNSL	555	1650.00	9.000	CONSOL	SPX

Shipment / ULD details

Flight Details							Dimension Details						Remove data, colours & comments	
15	16	17	18	19	20	21	22	23	24	25	26	27	46	47
Flight Origin	Flight Destination	Flight Number	Flight Date	Pieces	Weight	Volume	Pieces	Weight	Length	Width	Height	ULD Type	Complimentary SCC	Weight
HND	HNL	NH186	17-Aug-23	555	1650.00	9.000								

Complimentary SCC

Validate					Total Records = 1	Failed Records = 1			Shipment/ULD details				
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Booking Reference Number	* Carrier Code	* AWB Number	* Origin	* Destination	* Shipping Date (DD-MMM-YY)	Product	Capacity Type	* Commodity Code	* Pieces	* Weight	* Volume	* Shipment Description	SCC
1	205		HND	HNL	17-Aug-23	GEN	FS	CNSL	555	1650.00	9.000	CONSOL	SPX

<Shipment / ULD Details>

Column	Description
Booking Reference Number	Given for each reservation (No need to input as it will generated automatically)
Carrier Code	Enter the 3 digit carrier code (e.g. 205)
AWB Number	Enter the MAWB number
Origin	Enter the AWB origin
Destination	Enter the AWB destination
Shipping Date	Enter scheduled execute date
Product	Enter the Product Code
Commodity Code	Enter the Commodity Code
Pieces	Enter the number of pieces
Weight	Enter the shipment weight
Volume	Enter the shipment volume
Shipment Description	Enter the shipment description If you enter the Commodity Code it will be automatically linked
SCC	Enter SCC code

[illegible]

<Flight Details>

Column	Description
Flight Origin	Enter flight origin airport code
Flight Destination	Enter flight destination airport code
Flight Number	Enter flight number (including carrier code)
Flight Date	Enter the flight departure date
Pieces	Enter the number of pieces for this shipment
Weight	Enter the gross weight of the shipment
Volume	Enter the volume of the shipment (M3)

<Dimension Details>

Column	Description
Pieces	Enter the number of pieces for this shipment
Weight	Enter the weight of each piece (kg)
Length	Enter the length of each piece (cm)
Width	Enter the width of each piece (cm)
Height	Enter the height of each piece (cm)

<Others>

Column	Description
Complimentary SCC	For dry ice shipments, enter `ICE`
Complimentary SCC Weight	Enter the weight of the dry ice

B) Input Method

▽Common points

- Origin, Destination etc. can be selected from the pull down menu or entered directly.
- When you enter the Commodity Code, the corresponding shipment description will be automatically displayed.

▽When using multiple flights

- Enter the subsequent flight information in the next row.
- When entering information for subsequent flights, it is not necessary to enter shipment or ULD information (in fields before Origin)
- When splitting a booking please enter the quantity, weight and volume for each split.
- Carrier Code and AWB Number do not need to be entered after the second line.

【Input Fields】

(Flight Details)

Flight Origin / Flight Destination / Flight Number / Flight Date / Pieces / Weight / Volume

【Example】

Shipment/ULD details					Flight Details							
10	11	12	13	14	15	16	17	18	19	20	21	22
*	*	*	*		*	*	*	*	*	*	*	
Pieces	Weight	Volume	Shipment Description	SCC	Flight Origin	Destination	Flight Number	Flight Date	Pieces	Weight	Volume	Pieces
10	100.00	1.000	CONSOL	GEN	NRT	LAX	NH006	25-May-19	10	100.00	1.000	
6	60.00	0.600	BANANA	ICE	HND	NRT	NH8042	25-May-19	6	60.00	0.600	
					NRT	LAX	NH006	26-May-19	6	60.00	0.600	

▽When creating multiple reservations

If the previous reservation has 2 or more lines, please leave 1 line gap before the next Carrier Code and AWB number.

Validate		Total Records = 0					Failed Records =		Shipment/ULD			
1	2	3	4	5	6	7	9	10	11	12		
Booking Reference Number	Carrier Code	AWB Number	Origin	Destination	Shipping Date (DD-MMM-YY)	Product	Commodity Code	Pieces	Weight	Volume	Sh	De
	205		NRT	LAX	25-May-19	GEN	CNSL	10	100.00	1.000	C	
	205		HND	LAX	25-May-19	GEN	BANANA	6	60.00	0.600	B	
	205		NRT	LAX	25-May-19	GEN	CNSL	5	50.00	0.500	C	

c) How to Upload

- Open the **Booking Upload** screen from the eSPICA top menu.

ANA Cargo STG Booking Manage

My Bookings Track AWBs List Users
Booking Upload Capture AWB List User Role Groups
Saved Quotes Capture HAWB

Booking Upload

142 Results

Booking ID	Date	Time	User	Status	View Log
BKGUPD_ACXUSER_26Sep2023_161354	26 Sep 2023	16:14	ACXUSER	Processed Successfully	View Log
BKGUPD_ACXUSER_26Sep2023_161213	26 Sep 2023	16:12	ACXUSER	Processed With Errors	View Log
BKGUPD_ACXUSER_26Sep2023_140528	26 Sep 2023	14:05	ACXUSER	Processed Successfully	View Log
BKGUPD_ACXUSER_25Sep2023_194107	25 Sep 2023	19:41	ACXUSER	Processed Successfully	View Log
BKGUPD_ACXUSER_23Sep2023_124802	23 Sep 2023	12:48	ACXUSER	Processed Successfully	View Log
BKGUPD_ACXUSER_23Sep2023_124306	23 Sep 2023	12:43	ACXUSER	Processed Successfully	View Log
BKGUPD_ACXUSER_23Sep2023_124026	23 Sep 2023	12:40	ACXUSER	Processed With Errors	View Log

▽ The basic steps are as follows;

- ① Click the **Upload** button and upload the Excel sheet in the Pop-Up screen.
- ② Processing status is displayed at the bottom of the screen.
 - *In case of RFS or multiple flights, please check minimum connections time as errors may occur. Please make sure to check processing status in such cases.
- ③ “Processed Successfully” will be displayed if the bookings were uploaded without errors.

▽ View Log

- Click the **View Log** button on the right to view imported files any error details.

9. Update reservation / Enter FINAL information / Cancel

☆ In order to update or revise a reservation, please follow the below steps;

A) Update Reservation

To update a reservation please use one of the following methods.

I. Enter the MAWB directly.

Hey start the booking using an AWB

1 Provide AWB

AWB Number
205 12345678 2

205-12345678 CONFIRMED 3

LAX-XMN | 28 Aug 2023 | CNSL CONSOL
12 Pcs | 120 kg | 0.1 CBM

Edit button

Edit View Details

+ Check AWB Status

- ① From the booking page, click **Provide AWB**.
- ② Enter the MAWB number you want to update.
- ③ Click the **Edit** button from the pop up window.
- ④ Edit the items you want to update and follow the on-screen instructions to proceed.

II. Select from list of reservations.

All Bookings (35)

Custom Filter

AWB Number: 205 Booking Created Date: Today (29 Aug 2023) - 29 Aug 2023

Custom Filter

Menu button

35 / 35 Results Viewing 1 - 35

HRD	FRA	29 Aug 2023	12 Pcs • 12 kg • 0.1 CBM	CNSL (CONSOL)	GEN	2 Rights	CANCELLED	JPY 46,444	:
HRD	FRA	29 Aug 2023	10 Pcs • 10 kg • 0.1 CBM	CNSL (CONSOL)	GEN	2 Rights	CANCELLED	JPY 46,444	:
205- HRD	FRA	30 Aug 2023	2 Pcs • 200 kg • 2 CBM	CNSL (CONSOL)	GEN	1 Rights	CANCELLED	JPY 314,157	:

- ① Select **My Bookings** from the top page banner menu.
- ② From the My Bookings list, click the **Menu** button select **Edit**.
- ③ Edit the desired items and follow the on-screen instructions to complete the update.

※ Rate may be recalculated depending on the updated amount and the flight space conditions.
A confirmation email will be sent out after the update is completed.

B) Updating to FINAL Information

FINAL shipment information can be entered by either of the following methods.

I. Enter the MAWB

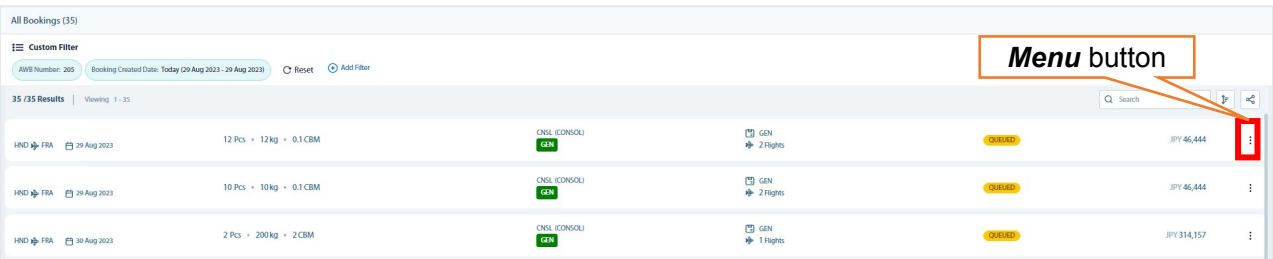


- ① From the booking page, click **Provide AWB**.
- ② Enter the MAWB number you want to update.
- ③ Click the **Edit** button from the pop up window.
- ④ Edit the items you want to update and follow the on-screen instructions to proceed.

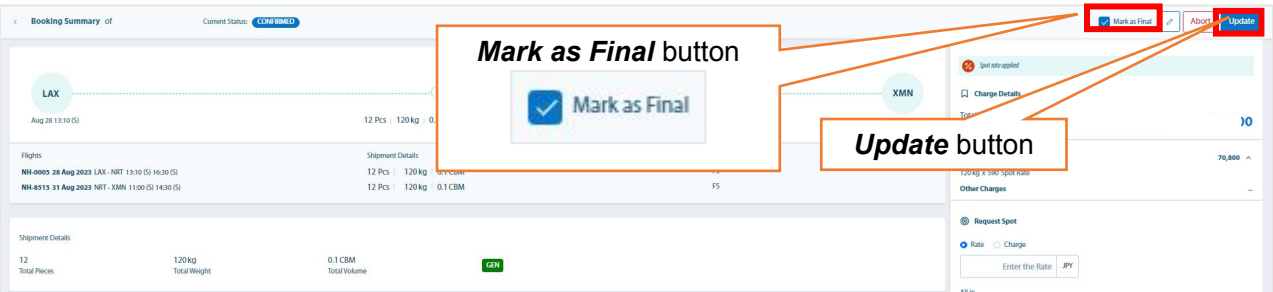


- ⑤ Check the Mark as Final box in the top right of the update screen.

II. Select from list of reservations.



- ① Select **My Bookings** from the top page banner menu.
- ② From the My Bookings list, click the **Menu** button select **Edit**.
- ③ Edit the desired items and follow the on-screen instructions to complete the update.



- ④ Check the Mark as Final box in the top right of the update screen.

※ Even in FINAL information case, **rate may be recalculated** depending on the updated amount and the flight space conditions. A confirmation email will be sent out after the update is completed.

c) **Cancel a Reservation**

Reservations can be cancelled by either of the following methods.

I . Enter the MAWB directly.

Hello start the booking using an AWB

1

Provide AWB

2

AWB Number

205 12345678

3

205-12345678

CONFIRMED

LAX-XMN | 28 Aug 2023 | CNSL CONSOL

12 Pcs | 120 kg | 0.1 CBM

Edit View Details

View Details button

+ Check AWB Status

- ① From the booking page, click **Provide AWB**.
- ② Enter the MAWB number you want to update.
- ③ Click the **View Details** button in the pop-up window.

Booking Summary of 205

Confirmed Status: **CONFIRMED**

4

Cancel Booking button

Cancel Booking

Cancel Booking

Charge Details

Total Amount JPY

Freight Charges 70,800

- ④ Click the **Cancel Booking** button at the top right of the screen. A cancellation email will be sent out.

II .Select from list of reservations.

All Bookings (35)

Custom Filter

AWB Number: 205 Booking Created Date: Today (29 Aug 2023) - 29 Aug 2023

35 / 35 Results

Menu button

HNU → HNA	29 Aug 2023	12 Pcs + 12 kg + 0.1 CBM	CNSL (CONSOL)	GEN	2 Flights	CONFIRMED	JPY 46,444	...
HND → FRA	29 Aug 2023	10 Pcs + 10 kg + 0.1 CBM	CNSL (CONSOL)	GEN	2 Flights	CONFIRMED	JPY 46,444	...
HND → FRA	30 Aug 2023	2 Pcs + 200 kg + 2 CBM	CNSL (CONSOL)	GEN	1 Flight	CONFIRMED	JPY 314,157	...

- ① Select **My Bookings** from the top page banner menu.
- ② From the My Bookings list, click the **Menu** button select **Cancel**.
- ③ Confirm the cancellation by clicking the **Yes** button. A confirmation email will be sent out.

Cancel Booking

Do you wish to cancel this booking?

Yes No

10. Check for Duplicate MAWB to China

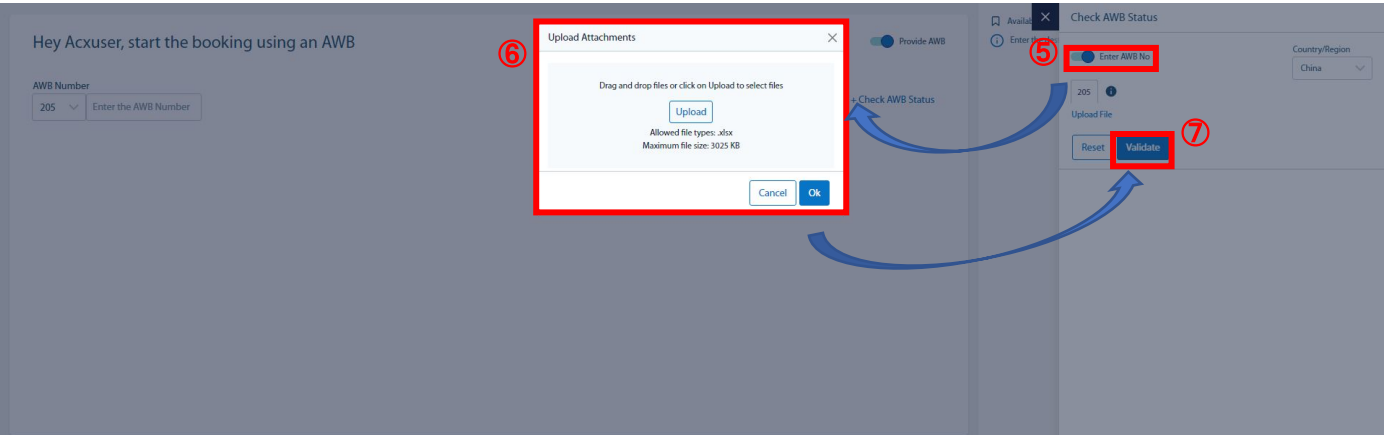
☆ You can see the usage history of MAWB and if they have been used for China bound shipments before.

A) Enter MAWB directly to confirm



- ① From the booking page, click **Provide AWB**.
- ② Click the **+Check AWB Status** button to expand the screen.
- ③ Enter the 8 digit MAWB number and click the **Validate** button.
(Separate each MAWB by a comma(,). Up to 50 entries are permitted).
- ④ Search results will be displayed at the bottom left. "OK" will be displayed on the MAWB to proceed with reservation

B) Upload and check with Excel sheet



- ⑥ ①~② Follow same steps as method A.
- ⑤ Switch **Upload AWB File** slider to ON.
- ⑥ Click **Upload** button and select the Excel file, then click **OK**.
※ You can check up to 150 AWB. (Contact your sales representative regarding the sheet for uploading).
- ⑦ Click the **Validate** button.
- ⑧ Search results will be displayed at the bottom of the screen.
If OK is displayed, click the MAWB to proceed with reservation.

11. Enter MAWB • HAWB Information

☆ You can register MAWB/HAWB information in eSPICA from time of confirmation until acceptance.

A) Enter MAWB Information

- ① Select **Manage**→**Capture AWB** from the top page banner.
- ② Enter the MAWB into the pop up screen below.
- ③ Enter the necessary information into the below fields.

Capture AWB

AWB Number

205

Enter the AWB Number

AWB Number

205-

Agent Name (Code)

Station

TYO

Status

NEW

Origin*

HANEDA TOKYO HND

Destination*

HONOLULU HNL

Executed on (Date)*

08-Oct-2026

Commodity*

CNSL X Select

Product*

GEN

SCI

Select the SCI

SHC*: SPX GEN +Add More

Remarks

CONSL

Handling Instructions

+Add

Units: KG CBM

Loose ULD

Enter the HS code here.

Harmonised Comdty Code

Enter dimension information here.

SLAC Pieces

+ Add Dimensions

Enter SLAC Pieces here.

Origin Carrier Destination

HND NH + HNL

Shipper/Consignee

Shipper*

+ New

Consignee*

Enter Shipper / Consignee information here.

<Required>

Shipper / Consignee Name

Address Line One

City

State

Country

Postal Code

Shipper Details

Shipper Name*

Shipper Code

A1001

Enter the Shipper Name

Address Line One*

Address Line Two

Account Number

IATA Code

Country/Region*

Select the Country/Region

State

City*

Select the City

Postal Code

Phone Number

Mobile Number

Fax Number

Email ID

Billing Address

Add Cancel

Rate and Charge Details

Currency*

JPY

Payment Type*

Pre-Paid

DV for Customs

Total Shipments

Shipment Type	Total Pieces	Total Weights	Total Volume	Chargeable Weight
Loose	1	200 kg	1 CBM	200 kg

Shipment Charges

Commodity	Volumetric Weight	Chargeable Weight	Rate	Net Charge
CNSL	167 kg	200 kg		

Other Charges

Payment Type*

Pre-Paid

Code	Charge Head	Charge	Due Party	Remarks
MY	FUEL SURCHARGE	18,400	Due Carrier	
SC	SECURITY CHARGE	2,000	Due Carrier	

+ Add Other Charge

Auto Rate

Charges

Freight Charges

Other Charges

Add On Charges

Total Amount JPY

20,400

-

Additional Info

Special Service Request

Shippers Certification

Carrier's Execution Signature

Date

Place

Authorization

Accounting Info

Information Identifier

Information

+ Add Info

Other & Customs Information

ISO CountryCode

Info. ID

Customs Info. ID

Supp. Customs Info.

+ Add Info

Rate and Charges information at time of reservation

Enter if necessary

Enter Issue Date and Place

No input required

Please enter the following information.

Item	China Customs
ISO Country Code	ISO code relevant to the country
Info id	SHP = Shipper、CNE = Consignee NTY = Notification destination
Customs info id	T = Trader Identification Number E = Authorized Economic Operator
Supp. Customs Info	Company Code For Japan:CIK+number、For US:EIK+number

B) Enter HAWB Information

- ① Select Manage→Capture HAWB from the top page banner.
- ② Enter the MAWB into the pop up screen below.
- ③ To register a new HAWB, click the **+Add HAWB** button.

Capture HAWB

Station TYO IATA Code Status NEW

AWB Number 205 Enter the AWB Number

+Add HAWB button

+ Add HAWB

No HAWBs attached to this AWB number: 205

Do you wish to add HAWB?

+ Add HAWB

- ④ Enter the necessary information into the expanded screen, then click the **Save** button at the bottom.

Add New HAWB

HAWB Number*

Origin* Destination*

Units: kg cbm

SHC: +Add

Pieces* Weight* + Dimensions

Rem. Pcs.: 1 Rem. Wt.: 200

HS Code

SLAC Pieces

Shipment Description*

Enter the Shipment Description

Shipper* Consignee*

+ New + New

Same as MAWB Same as MAWB

Customs Inform

ISO CountryC Info.ID Customs Info.ID Supp. Customs Info.

Shipper / Consignee

<Required>

- Shipper / Consignee Name
- Address Line One
- City
- State
- Country
- Postal Code

Save button

Save Cancel

- ⑤ To add additional HAWBs, click the **+Add HAWB** again (same as ③).

12. Display List of Reservations

☆ Use the *My Bookings* screen to a list of your reservation.

① Select Manage → My Bookings from the top page banner.

All Bookings (667)

today

AWB Number: 205

Booking Created Date: 16 Aug 2023 - 30 Aug 2023

Add Filter

Filters

50 / 667 Results

Viewing 1 - 10

205-
BKK → JFK

27 Aug 2023

555 Pcs • 500 kg • 2 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
BKK → JFK

26 Aug 2023

555 Pcs • 500 kg • 2 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
BKK → JFK

26 Aug 2023

555 Pcs • 500 kg • 1 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
BKK → JFK

26 Aug 2023

555 Pcs • 600 kg • 2 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
CMB → AMS

24 Aug 2023

22 Pcs • 12 kg • 1 CBM

CNSL (CONSOL)
GEN

GEN
3 Flights

CANCELLED

JPY

205-
FRA → KIX

30 Aug 2023

100 Pcs • 100 kg • 0.6 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
FRA → KIX

29 Aug 2023

10 Pcs • 100 kg • 0.6 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CONFIRMED

JPY

205-
FRA → KIX

01 Aug 2023

10 Pcs • 100 kg • 0.6 CBM

CNSL (CONSOL)
GEN

GEN
2 Flights

CANCELLED

JPY

Menu button

View Details

Edit

Cancel

Track

Display reservation details →

Edit the selected reservation →

Cancel the reservation →

Open the Tracking screen →

Search a Filter

SELECTED FILTERS 3

Origin

Destination

AWB Number

Booking Created Date

Executed on (Date)

Booking Status

Add at least one of these Filters: AWB Number / Booking Created Date / Executed on (Date)

AWB Number
205 Enter the AWB Number

Booking Created Date
16-Aug-2023 - 30-Aug-2023

Executed on (Date)

Save

Clear

Apply Filter

<Items that can be filtered>

• Origin

• Destination

• AWB Number

• Booking Created Date

• Executed on Date

• Booking Status

※ To save current filter settings, click the Save button.

28

12. Track AWB

☆ You can check AWB status from the Tracking screen.

- ① Select *Manage* → *Track AWB* from the top page banner
- ② Enter the MAWB number in the below field. (No hyphen (-) is required after prefix)
※ When searching multiple AWBs, separate with a comma.

Track your shipment (Track multiple AWBs using comma separator)

Track

③ The screen can be switched between *Tracking View* or *Activity View* by clicking the corresponding buttons below.

<Tracking View>

1 pcs • 10.000 kg • 1.000 CBM

SPX +1 • GEN

PARTS

JFK

9 Jun, 12:15 (A)

Accepted

Departed

Arrived

Delivered

PVG

12 Jun, 00:55 (S)

Tracking View

Activity View

Split 1

1 pcs

HND-NRT, 3 Flights

In Progress

JFK

Departed

1 pcs

NH-0109

9 Jun, 12:15 (A)

HND

1 pcs

NH-8046

11 Jun, 03:00 (S)

NRT

1 pcs

NH-8517

11 Jun, 22:15 (S)

PVG

12 Jun, 00:55 (S)

Shipper Details

XXX
(C1001)
XXX, XXX, US,
Postal Code:

Consignee Details

XXX
(C1001)
XXX, XXX, CN,
Postal Code:

Subscribe Notification

Select the milestones we will notify you when it is completed

☐ Shipment Arrival

☐ Accepted

☐ Departed

☐ Delivery

Enter your Email

Enter all the email addresses separated by enter

Save

<Activity View>

1 pcs • 10.000 kg • 1.000 CBM

SPX +1 • GEN

PARTS

JFK

9 Jun, 12:15 (A)

Accepted

Departed

Arrived

Delivered

PVG

12 Jun, 00:55 (S)

Tracking View

Activity View

AWB Activity Timeline

Station: All Flight: All Status: All

BREAKDOWN

Broken down 1 pcs 10 kg 15 Jun 2023, 16:51 for NH-0109 at HND

HND • 15 Jun 2023, 16:51

MANIFESTED

Manifested 1 pcs 10 kg 14 Jun 2023, 23:16 for NH-0109 at JFK

JFK • 14 Jun 2023, 23:16

BUILT UP

Built Up 1 pcs 10 kg 14 Jun 2023, 23:14 for NH-0109 at JFK

Shipper Details

XXX
(C1001)
XXX, XXX, US,
Postal Code:

Consignee Details

XXX
(C1001)
XXX, XXX, CN,
Postal Code:

Subscribe Notification

Select the milestones we will notify you when it is completed

☐ Shipment Arrival

☐ Accepted

☐ Departed

☐ Delivery

Enter your Email

Enter all the email addresses separated by enter

Save

Intentionally Blank

13. <Appendix> Special Handling Code List

☆ Below is a list of Special Handling codes that can be entered in from the Booking screen.

No.	表示名	SHC
1	SECURE // SCREENED CARGO (SPX)	SPX
2	SECURE // HAS NOT BEEN SECURED CARGO (NSC)	NSC
3	SECURE // SCREENING REQUIRED WHEN TRANSFERRING PAX FLIGHTS	-
4	EAWB // ACCOMPANYING WITH PAPER DOCS (EAP)	EAP
5	EAWB // NO ACCOMPANYING WITH PAPER DOCS (EAW)	EAW
6	E-FREIGHT // EDGD (EDG)	EDG
7	E-FREIGHT // ECSD (ESD)	ESD
8	TEMP // KEEP COOL (COL)	COL
9	TEMP // KEEP FROZEN (FRO)	FRO
10	TEMP // KEEP ROOM TEMPERATURE (CRT)	CRT
11	TEMP // KEEP COOL AT ORIGIN (COO)	COO
12	TEMP // KEEP COOL AT TRANSIT AIRPORT (COV)	COV
13	TEMP // KEEP COOL AT DESTINATION (COD)	COD
14	TEMP // KEEP FROZEN AT ORIGIN (FOO)	FOO
15	TEMP // KEEP FROZEN AT TRANSIT AIRPORT (FOV)	FOV
16	TEMP // KEEP FROZEN AT DESTINATION (FOD)	FOD
17	HANDLING // BOND IN THE DAY BEFORE (BIB)	BIB
18	HANDLING // CARTON SHIPMENT (CTN)	CTN
19	HANDLING // EXPRESS CARGO AT PVG (PVX)	PVX
20	HANDLING // JPN CAMPAIGN CODE (CPN)	CPN
21	HANDLING // DO NOT SPLIT (DNS)	DNS
22	HANDLING // DO NOT STACK ANY OTHER CGO (NSA)	NSA
23	HANDLING // DO NOT STACK HVY CGO (NOS)	NOS

No.	表示名	SHC
24	HANDLING // BSA SHIPMENT (BSA)	BSA
25	HANDLING // ANA LOADED ULD (BUA)	BUA
26	HANDLING // SHIPPER LOADED ULD (BUC)	BUC
27	HANDLING // THERMAL BLANKET (CVR)	CVR
28	HANDLING // MOVING FROM ACX W/H (KRA)	KRA
29	LITHIUM // ELI (ELI)	ELI
30	LITHIUM // ELM (ELM)	ELM
31	SPECIAL // OVERSIZED CARGO (OSC)	OSC
32	SPECIAL // HEIGHT 160CM OVER (CNA)	CNA
33	SPECIAL // HEIGHT 200CM OVER (THH)	THH
34	SPECIAL // SUPER HEAVY CARGO 1P/1,451KG OVER (SHC)	SHC
35	PHARMA // SKYCELL CONTAINER (SKC)	SKC
36	PHARMA // FORWARDER LEASE CONTAINER (FDL)	FDL
37	PHARMA // VA Q TEC CONTAINER (VQT)	VQT
38	ANIMALS // PHOTOGRAPHY SERVICES (PHS)	PHS
39	ANIMALS // FEEDING AND WATERING (FAW)	FAW

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If you have any questions, please contact our salesperson or reservations staff.
Oct. 2023 ANA Cargo