



May 01, 2026

Notes (Acceptance Requirements) for Pharmaceuticals

Please be advised of the following requirements and precautions regarding the transport of pharmaceuticals.

<Packaging>

1. Wherever possible, storage of the cargo at the airport will be conducted under the specified temperature range. However, depending on each airport's facility conditions or restrictions, the handling under the required temperature may not be guaranteed. In order for the cargo to be maintained with the suitable temperature in the package, please ensure that the shipper or forwarder use passive packaging with insulation or coolant, etc., properly.
2. The shipper or forwarder is responsible to ensure that the product is properly packaged to withstand temperature changes during air transportation.
3. ANA shall not be liable for any shipment which are damaged and/or loss of commercial value due to inappropriate packaging. Even if the product is properly packed, we do not guarantee that it will be handled under the specified temperatures as described in above "1", and we are not responsible for any damage to the product or loss of product value as a result of such a circumstance.

<Temperature Instructions>

4. The handling temperature range (※) shall be indicated in the MAWB. Also, please specify "wherever possible".
※+2°C~+8°C, +15°C~+25°C, etc.
Ex; Keep between +2°C~+8°C wherever possible.



<Temperature Logger>

5. Only loggers listed in the “Confirmed Device List”, approved by ANA, can be loaded on aircraft.

For further details, please refer to the following Website;

- English: <https://www.anacargo.jp/en/int/regulations/>
- Japanese: <https://www.anacargo.jp/ja/int/regulations/>

6. The data logger and/or temperature monitor attached to the package of the cargo is easily impacted by the direct sunlight, and it may not be able to measure the temperature of the commodities accurately. For temperature excursions based solely on ambient temperature measurement records may not be accepted as evidence of the commodity’s temperature deviation.

End