

Form requesting disclosure of "personal data" held by ANA

Request Date : / /

Please fill out the Form below and return to Personal Data Information Desk with documents required for confirmation of identification. (Postage stamps required.)
Please fill out all the items in the boxes below.

Personal Data Information Desk for disclosure request

All Nippon Airways Co., Ltd.,
Personal Information Handling Desk
1-331-90, Kaminoshima-cho, Nagasaki-shi, Nagasaki, Japan, 850-0078



Please note that this form is accepted only by mail.

Information to identify individual for disclosure

(We may not be able to accept disclosure in case all columns are not complete.)

| | | | |
|--|--|-----|---|
| Last Name | Birth Date | | |
| | Day | Mon | Year |
| First Name | / / | | |
| Address | | | |
| Zip Code | | | |
| Telephone | - | - | *As we may call for identification, please fill in the phone available during day time. |
| Documents to confirm identification of the principal | 1. Driver's licence 2. Passport 3. Health insurance card 4. Basic resident registration card with photo 5. Pension insurance booklet 6. Physical disability certificate 7. Resident card or Special permanent resident certificate 8. Certificate of seal registration 9. Individual Number Cards (front page only) *Please note that copy of two documents from above should be enclosed with this form. | | |

Information of representative requesting disclosure

(Please complete in this column if request is not from the individual)

| | | | |
|------------|------------|-----|---|
| Last Name | Birth Date | | |
| | Day | Mon | Year |
| First Name | / / | | |
| Address | | | |
| Zip Code | | | |
| Telephone | - | - | *As we may call for identification, please fill in the phone available during day time. |

Documents required

| Relationship to the individual | Document to verify relationship to the individual | Documents to confirm identification of representative |
|---|--|--|
| 1. A person with parental authority | Person's family register | 1. Driver's licence 2. Passport 3. Health insurance card 4. Basic resident registration card with photo 5. Pension insurance booklet 6. Physical disability certificate 7. Resident card or Special permanent resident certificate 8. Certificate of seal registration 9. Individual Number Cards (front page only) *Please note that copy of two documents from above should be enclosed with this form. |
| 2. Guardian | Guardian certificate | |
| 3. Representative () | Letter of Trust (Legal representatives shall provide certifying document) | |

Disclosure Fee 500 yen (including tax) for each disclosure request (Please send postal money order issued by Japan Post.)

Details of disclosure request

Please fill in the information to verify requesting item.

Reservation and boarding information (Name, Flight Number, Date, Sector or Class)

Please fill in all the following information. Disclosure requests for multiple reservations and boarding information will be handled as separate individual requests.

① Reservation name of passenger : _____ ② Flight Number : NH _____
③ Date : / / ④ Sector : ~ _____

Matters related to ANA Mileage Club

| | | | | | | | | | | | |
|------------|--|--|--|--|--|--|--|--|--|--|--|
| ANA Number | | | | | | | | | | | |
|------------|--|--|--|--|--|--|--|--|--|--|--|

Please fill in the disclosure information you are requesting for. Please note that there will be a service charge per request. If the inquiry is regarding of the mileage accrual history, we are able to verify transactions up to the past 36 months.

| Transaction History | Disclosure Topic | Details of your request |
|---------------------|-------------------------------|---|
| | (Ex.) Mileage Account History | Details of the accrued miles between MM/DD/YR to MM/DD/YR |
| | | |
| | | |

| Registered Information | Disclosure Topic | Details of your request |
|------------------------|--------------------|--|
| | (Ex.) Phone Number | Registered phone number ANA Mileage Club |
| | | |
| | | |

Others

For general inquiries such as reviewing your reservation and/or boarding information, you can find more details from our website at www.ana.co.jp or at our ANA Call Centers for free of charge. You can also review your registered membership information from the same website/Call Centers above as well.

Handling of this disclosure request form

Personal data obtained in this form is only accepted for procedure of disclosure. We shall dispose this form and other related documents 1 month after our reply by appropriate method.

Denials for disclosure will be notified.

- Required item is missing.
- Confirmation was not available.
- Requested item was not eligible for disclosure of personal data.
- Disclosure has serious impact to ANA's business operation.
- Disclosure offends other laws.
- Life, health, property and other rights of the individual or third parties are affected.